

Reference	SSM76314
Models	F-PACE / X761 F-TYPE / X152 XE / X760 XF / X260 XJ / X351
Title	Telematic TCU2 module 2015- 2017 model year no longer available
Category	Electrical
Last modified	25-Apr-2025 00:00:00
Symptom	207000 Entertainment Systems

Content	<u>Issue:</u> The TCU2 Telematic module equipped in 2015-17 model year vehicles are no longer available for replacement order. <u>Cause:</u> This is due to the module no longer being produced by the supplier. <u>Action:</u> This may affect vehicles that have experienced any of the several hardware related concerns outlined below: • Loss of Telematic Service function such as InControl Remote due to internal SIM/Antenna fault within TCU2 • SOS warning on instrument cluster due to DTC set by internal hardware fault within the TCU2 • Quiescent battery drain due to internal fault causing draw within the TCU2 • Vehicle no start due to communication loss with the TCU2.
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When a TCU2 has been identified as the fault source and determined faulty, the following steps must be followed:

1. DO NOT order a replacement TCU2 as this will simply go on backorder as replacement modules are no longer in production or available.
2. A Technical Assistance case should be raised, referencing this SSM, which must contain full details on the diagnosis that has identified the TCU2 Telematics module at fault.
3. Guidance on technical repairs and additional customer-facing communication will be provided through the Technical Assistance case.

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