

2ND ROW SEAT WILL NOT TILT FORWARD FOR 3RD ROW ACCESS

Customer Voice:

- The 2nd row seat doesn't 'bunny hop' (tilt forward for access) when trying to access the 3rd row seats.

Technical Description:

- When the 2nd row 'bunny hop' feature switch is depressed, the 2nd row seat slides forward, but the seat latches fail to release preventing the seat from tilting forward.

Status:

- Seat latch service kits have been released to repair cases where the seat does not unlatch.
- New latch kit parts are restricted, and release is controlled by the parts team to manage backorders and priority cases.
- **SSM 76298** has been published as permanent corrective action.
- **SSM 76262** remains available as an interim repair option to restore seat operation until adequate parts supply is available.
- Any concerns after performing the SSM procedure, please raise a TA case.
- Please ensure for any prior orders for seat frame assembly repaired by the latch kit, that the outstanding seat frame order is cancelled.

Range Rover

- 24-25MY Range Rover

