

2024-2025 CX-90 and 2025 CX-70 – Cabin Preconditioning Concerns

CONDITION OF CONCERN

On the subject vehicles, the cabin preconditioning (Climate control timer / Remote climate control) of fully automatic climate control system does not operate properly, failing to make the cabin comfortable before getting in the car.

OUTLINE OF REPAIR

Reprogram the Dash-ESU with the Mazda Modular Diagnostic System (M-MDS), using Mazda Diagnostic And Repair Software (MDARS).

SUBJECT VEHICLES

Model	Subject VIN range	Subject production date range
2024-2025 MY CX-90 PHEV	JM3KK**** R1 100067 – 189805 JM3KK**** S1 189921 – 234944	From January 6, 2023 through February 28, 2025
2025 MY CX-70 PHEV	JM3KJ**** S1 100056 – 127962	From December 14, 2023 through February 28, 2025

- The asterisk symbol "*" can be any letter or number.

OWNER NOTIFICATION - - Owner notifications are not sent for Mazda Service Programs

PARTS INFORMATION - There are no parts required for MSP64

WARRANTY CLAIM PROCESSING INFORMATION

- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.
- Warranty pre-authorization is required if the vehicle is outside the Mazda's New Vehicle Limited Warranty.

	Dash-ESU Reprogramming
Process Number	AS008A
Symptom Code	99
Damage Code	99
Causal Part Number & Qty	7777-SP-Z11 & 0
Labor Operation Code and Hours	XXX1FXFX & 0.3 hrs.

There is no Rental car program for this MSP. Please utilize MCVP, Uber, Lyft or other options under Mazda's New Vehicle Limited Warranty.