



## IMPORTANT EMISSION RECALL

### 2024-2025 CX-90 and 2025 CX-70 SKYACTIV-G 2.5 PHEV Hybrid System Warning Light May Turn On - Emission Recall 7325C

April 2025

This notice applies to your vehicle: VIN \_\_\_\_\_

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct an Emission Recall Campaign on certain 2024-2025MY CX-90 vehicles produced from December 28, 2022 through March 14, 2025 and 2025MY CX-70 vehicles produced from December 5, 2023 through March 14, 2025. If you receive this notice, your vehicle is included in this Emission Recall.

#### What is the problem?

On certain subject vehicles, during normal driving, a hybrid system warning light may illuminate, and a warning message will be displayed on the instrument cluster indicating electrical leakage is detected due to inappropriate software. In such a condition, once the vehicle power is switched off, it may become impossible to restart the vehicle due to fail-safe mode activation.



Hybrid system warning light

#### What will Mazda do?

Your Mazda dealer will re-program the vehicle Powertrain Control Module (PCM) with modified software. The software update will re-calibrate the electrical leakage detection criteria and allow for a vehicle re-start. The repair will be performed at no cost to you.

#### How long will the repair take?

It will take approximately one hour to complete the repair of this recall campaign; however, your Mazda dealer can provide you with a better estimate as they may need your vehicle for a longer period of time due to service facility capacity. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

#### What should you do?

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**Emission Law Information:** To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

**Important notice to owners registering vehicles in California and Massachusetts:** California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle Emission Recall - Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

### **Where is the closest Mazda dealer?**

In the USA, to locate your nearest Mazda dealer, please visit our website [www.mazdausa.com/owners](http://www.mazdausa.com/owners) or search and make an appointment on the MyMazda App. If you cannot locate a dealer, please contact our Customer Experience Center at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located: Puerto Rico: [www.mazdapr.com](http://www.mazdapr.com) or call (787) 620-7546, Saipan: [www.carssaipan.com](http://www.carssaipan.com) or call (670) 322-7133, Guam: [www.carsguam.com](http://www.carsguam.com) or call (671) 648-2277.

### **Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **Still have questions?**

If you have any questions regarding this campaign, in the USA, please visit our website [www.mazdausa.com/owners](http://www.mazdausa.com/owners) or call our Customer Experience Center toll free at (800) 222-5500, option #6. If your vehicle is in a U.S. Territory, please contact Customer Service where your vehicle is located. Puerto Rico: [www.mazdapr.com](http://www.mazdapr.com), or call (787) 620-7546, Saipan: [www.carssaipan.com](http://www.carssaipan.com), or call (670) 322-7133, Guam: [www.carsguam.com](http://www.carsguam.com), or call (671) 648-2277.

### **Important Information**

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also make an appointment for repairs or sign up for recall notifications in the MyMazda app on your smartphone. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.