

 Connection offline

Vehicle-specific service

Topic	91 PSS MIB3: individual tiles in the MMI main menu cannot be moved
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2075323/2
Level	EH
Status	Released for publishing
Release date	Apr 14, 2025

Vehicle data

e-tron GT

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F83*	2024	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WAU	*	FW	*	R	*	000001	999999		

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
005F - Information electronics 1	*	4014	*	*
005F - Information electronics 1	*	4026	*	*

Documents

Document name
master.xml

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Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated solution date)
1	09/18/2024	Initial publication

Customer states:

- The customer would like to move an individual tile in the MMI display area in the main menu.
- The tile jumps back to the previous position immediately after it has been moved.

Workshop findings:

- The customer complaint can be reproduced.

Technical Background

Software issue on the control unit one for information electronics -J794- (address word 005F)

Production Solution

Model year 2025

Service

1. Explain to the customer that a solution is expected to be available by the end of the 2nd quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

NOTICE

Replacing parts or attempting repairs will not fix the problem. Unjustified labor / replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2075323**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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