

 Connection offline

## Vehicle-specific service

<b>Topic</b>	93 PSS Q8 e-tron drive system fault, electrical system fault U0ADC00, P0AE000, P2BCA00; U059B00
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2073482/3
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Apr 10, 2025

## Vehicle data

### Q8 e-tron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GE*	2024	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	GE	*	R	B	000001	999999		

## Documents

Document name
<a href="#">master.xml</a>

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Transaction No.: **2073482/3**

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Release date: Apr 10, 2025

**Condition**

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated SW ETA)
2	11/07/02024	Revised <i>Service</i> (Updated SW ETA)
1	05/22/2024	Initial publication

**Customer states:**

- At the time of the complaint, the vehicle was at an AC charging station.

**AND**

- The drive system could not be activated.

**AND**

- The following error messages appear in the instrument cluster after switching on the vehicle.
  - Drive system: fault. Safely stop vehicle
  - Electrical system: fault. Safely stop vehicle

**Workshop findings:**

- The customer statement can be reproduced.

The following DTC entries are logged (static/intermittent) in the control unit for hybrid battery management (008C):

- **U059B00:** High voltage battery switch box, implausible signal
- **P0ADC00:** Hybrid/EV Battery Positive contact control circuit high
- **P0AE000:** Hybrid/EV Battery Negative contact control circuit high
- **P2BCA00:** Battery Charging system, activation positive loader 2, short circuit to positive

**Technical Background**

Diagnostic aspects of the software are too sensitive.

**Production Solution**

This bulletin will be updated when more information is available. A solution is currently under development.

**Service**

 NOTICE

**If a customer has contacted the dealership regarding this concern, and the vehicle is not operational, before the vehicle is towed to the dealership advise the customer to turn the vehicle off completely for 20 minutes for a bus sleep cycle. The customer should attempt to restart the vehicle after 20 minutes has transpired. If the concern persists, then recommend contacting Roadside to have the vehicle towed to the nearest Certified Audi Service Center.**

1. Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is in development and is expected to be available by the end of the 4th quarter of 2025 (subject to change). No repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

A bus sleep cycle may help here If the DTCs are set as static:

- The DTC entries can be deleted after the bus sleep cycle.
- Reassess the complaint.
- It is very unlikely to have the concern happen again after an occurrence.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2073482**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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