

Technical Service Bulletin

Topic	57 Settings for function for folding in exterior mirrors not available
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2072158/2
Level	EH
Status	Released for publishing
Release date	Apr 3, 2025

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> controlling infotainment with buttons, controls, screen -> select menu item -> select menu item using screen	functionality -> no function	
information, navigation, communication, entertainment -> settings	functionality	

Vehicle data

Q4 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2022	A		*	*	*
F4*	2023	A		*	*	*
F4*	2024	A		*	*	*

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
005F - Information electronics 1	*89A.035.*	36*	*	*
005F - Information electronics 1	*89A.035.*	38*	*	*

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added MY24, updated software filters) Revised <i>Technical Background</i> (Modified wording for clarity)
1	11/28/2023	Initial publication

Customer states:

There are no setting options for the folding exterior mirrors in the MMI menu *Settings => Central locking*.

Technical Background

The setting options specified above are not offered in affected model / model year / software combination. Therefore, this does not constitute a fault.



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Production Solution

Not applicable.

Service

Instruct the customer that this condition is normal.

Warranty

This is not a fault which is covered under warranty. The costs of any parts replaced, or invoices submitted without good reason will be charged back.

Additional Information

All parts and service references provided in this TSB (2072158) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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