



# Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-25-34

Subject: Coolant Fill Bleeding Routine Too Short Hotfix instructions

Date: April 22, 2025

## **Important:**

**We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.**

## 1.0 – Introduction

### ➤ Affected Vehicles

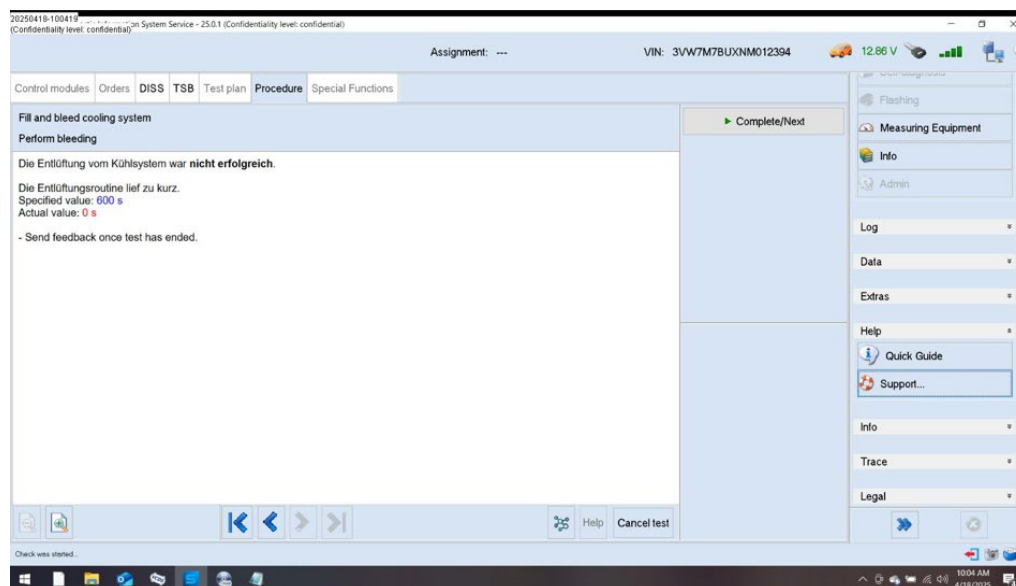
- 2022-2025 CL Taos
- 2018-2025 BU Jetta

This hotfix is to resolve:

During the Fill and bleed cooling system test  
(SYS\_X\_1\_1116\_11\_X\_X\_MSG\_OH\_SOD\_KuehlsystemBefuellenEntlueften\_00000)

Technicians will get the error screen below.

The German text translates too: Bleeding the cooling system was unsuccessful. The bleeding routine was too short.



(continued)



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## 2.0 – Prerequisite

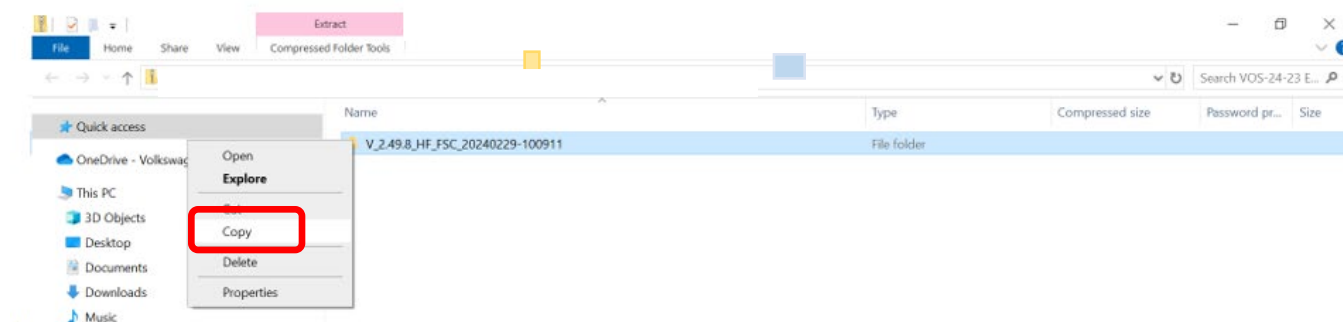
ODIS Service **latest Diagnostic Content version** must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to:

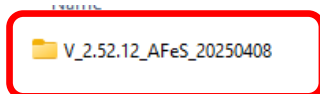
Info >  **Versions>Diagnostic data; didb\_GFS-v.en\_US: xxxxxxxx X.XX.XX**

## 3.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and log on to **vwhub.com**
2. Navigate to **Elsa2Go>Service References>Software/Hardware Updates**
3. Search for **VOS-25-34 Coolant Fill Hotfix Zip File**
4. Click the **VOS-25-34 Coolant Fill Hotfix Zip File**  and **save** it to your Windows desktop.
5. Close your browser.
6. Browse to the desktop and double-click the **VOS-25-34 Coolant Fill Hotfix Zip File** to open it.
7. Right click the file (example only) name and select **Copy**:



8. Right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:



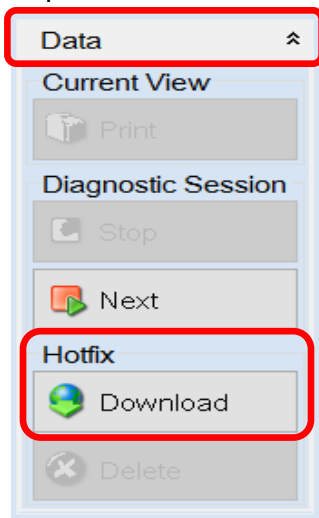
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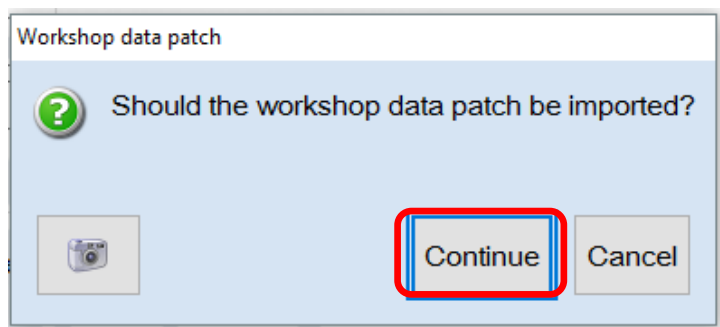
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## 4.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):



3. Click **Continue**:

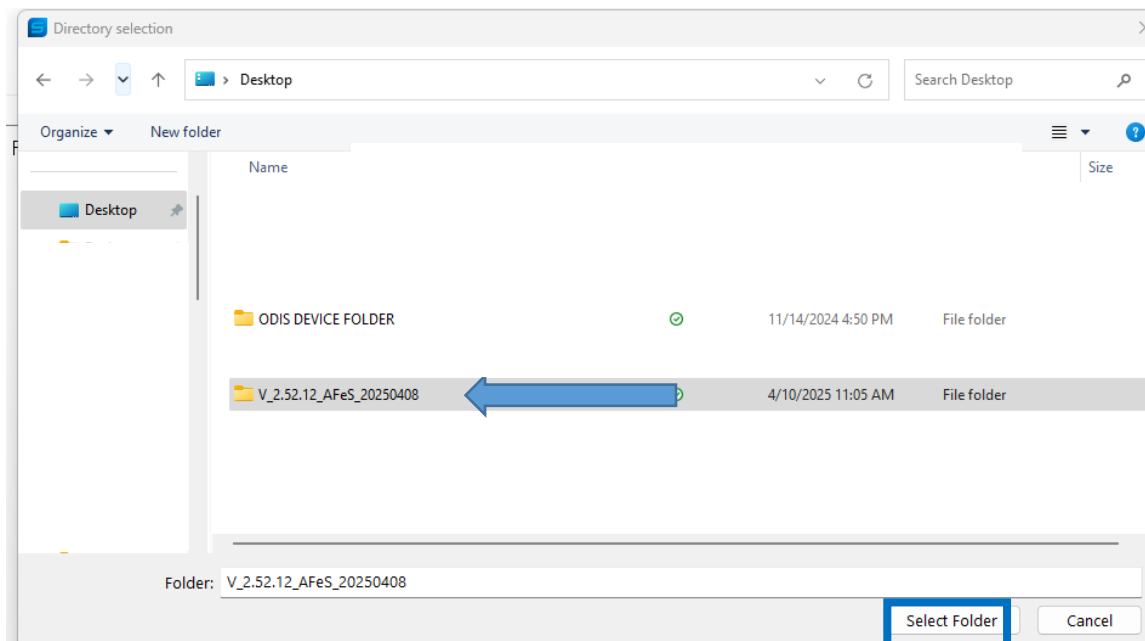


*(continued)*

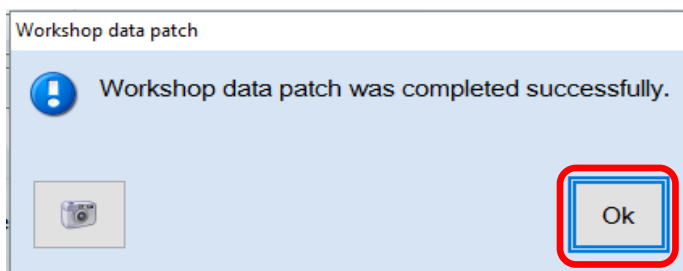


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- The Directory selection window will appear. Browse to and **highlight the Hotfix file** (*example only*), then click **Select Folder**:



- Click **OK**:



- Perform the diagnostic procedure.

## ***Important:***

***The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.***

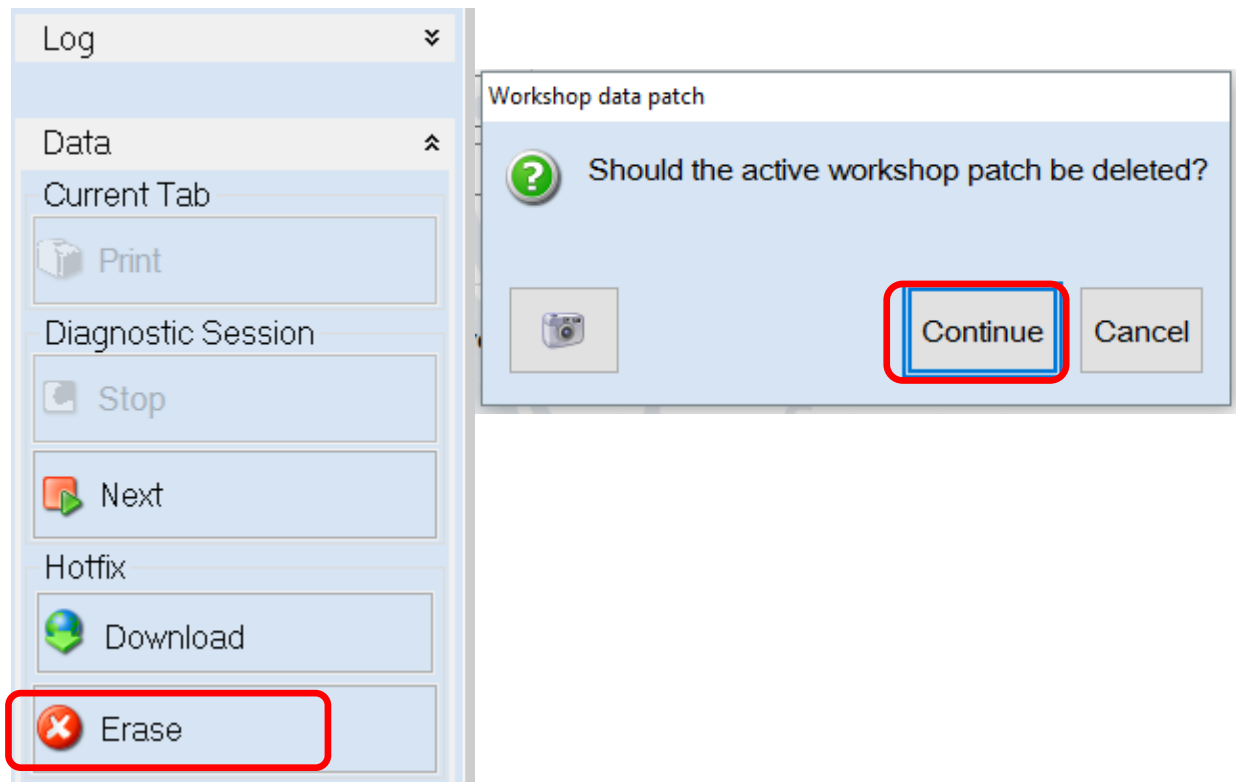
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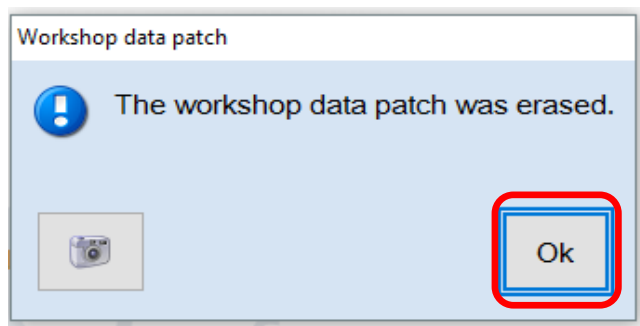
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## 5.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



**Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email [softwaresupport@vw.com](mailto:softwaresupport@vw.com) with any questions or concerns.**