

Forster, Els

From: Volkswagen Now Dealer Communications <dealercomms@vw-now.com>
Sent: Thursday, April 3, 2025 2:15 PM
To: VWoA Compliance
Subject: [From: External] FIELD COPY: 93CJ Dealer Communication

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Sales Operations April 3, 2025

Dealer Principal, General Manager, Sales Manager

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Sales

93CJ Dealer Communication

Dear Volkswagen Dealers,

On March 5, 2025 you received notification of Safety Recall **93CJ / Onboard Charger with Integrated DC/DC-Converter** impacting customer cars and a small number of unsold MY24 ID.4 remaining in dealer stock or pipelines. The repair for these units is not forecasted in the short term, but more likely in the summer period. As a result, Volkswagen will provide multiple programs which will support dealer stock of new, used and CPO inventories.

The following programs will be launched in April, retroactive and prorated to March 5th:

New Car Inventory Assistance: New Cars in dealer inventory at campaign launch or arriving following the notice.

- Assistance: 1% of Dealer Sale Price of affected inventory per month (Total Invoice less holdback and other dealer credits)

CPO/Used Inventory Assistance: Vehicles in CPO or Used inventory affected by this campaign will be eligible for the following:

- Assistance: \$330/unit/month (1.25% of average KBB Trade-in Value)
- Process: Pro-rated for partial months. Dealer submits claim form with VIN list
- Exceptions: VINs only qualify for one inventory assistance program (either CPO, Used, or State Mandated Support)

State Mandated Assistance: Vehicles in Used inventory affected by this campaign may be eligible for the following:

- Assistance: Payment amount determined by applicable state statutes
- Process: Pro-rated for partial months. Dealer submits claim form with VIN list
- Exceptions: VINs only qualify for one inventory assistance program (either CPO, Used, or State Mandated Support)

We appreciate your support on this topic,

Sales Operations

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