



SIB 65 08 25

2025-04-28

INTERMITTENT FAILURE OF CID SIDE OF MULTIFUNCTION DISPLAY

MODEL

G05 (X5 Sports Activity Vehicle)	G06 (X6 Sports Activity Coupe)	G07 (X7 Sports Activity Vehicle)	G09 (XM Sports Activity Vehicle)
G20 (3 Series Sedan)	G22 (4 Series Coupe)	G23 (4 Series Convertible)	G26 (4 Series Gran Coupe)
G29 (Z4 Roadster)	G42 (2 Series Coupe)	G80 (M3 Sedan)	G82 (M4 Coupe)
G83 (M4 Convertible)	G87 (M2 Coupe)	U10 (X2 Sports Activity Coupe)	U11 (X1 Sports Activity Vehicle)

SITUATION

Central Information Display (CID) side of the Multifunction Display may intermittently black out.

CAUSE

The wiring in Connector A664*1B (LVDS data line) may be under excessive tension.

CORRECTION

Modify the wiring harness at Connector A664*1B on the Multifunction Display.

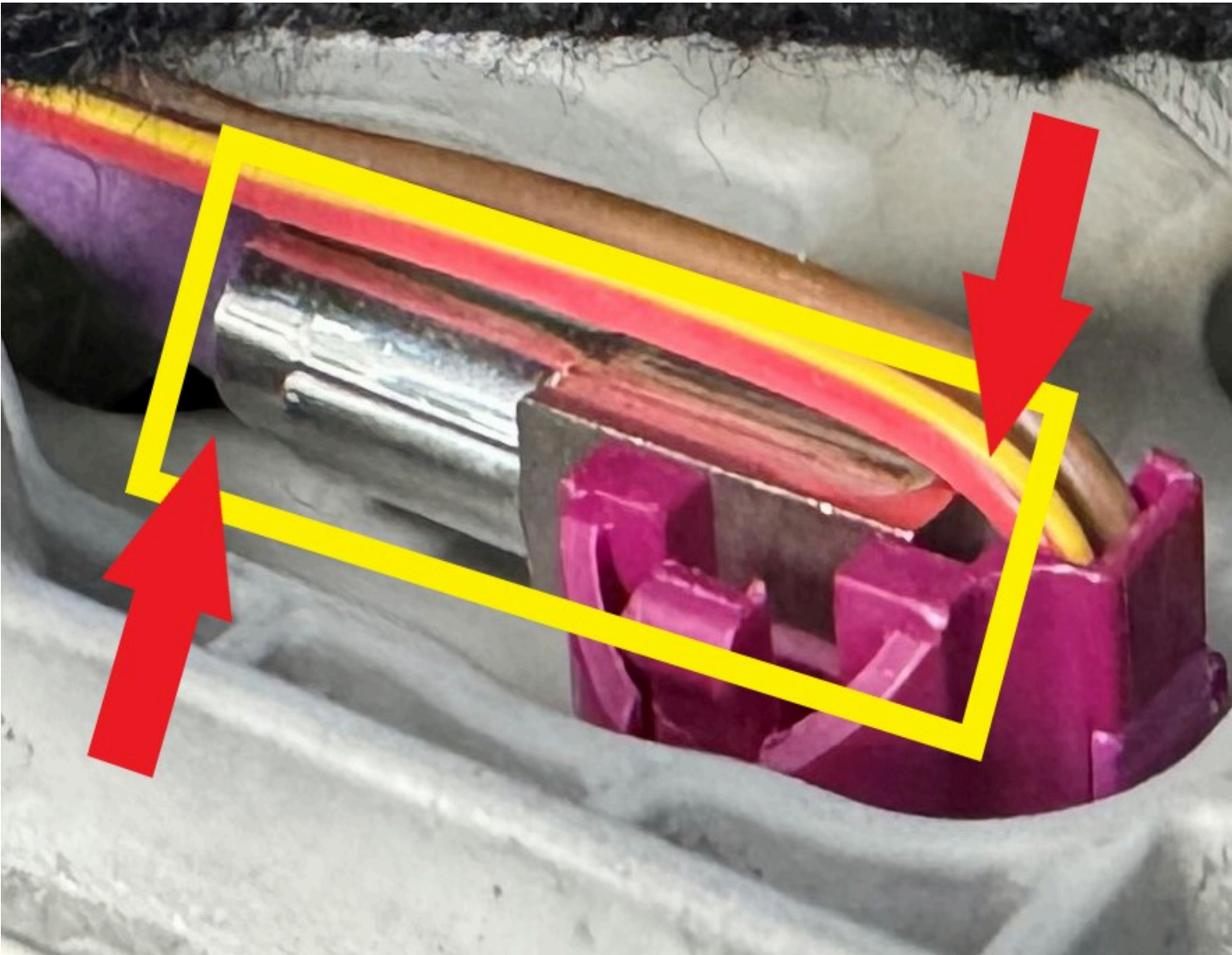
PROCEDURE

In the event of this concern on a vehicle model list above, proceed as follows:

1. Before carrying out a Vehicle test, access Connector A664*1B the Multifunction Display as per **Repair Instructions 65 50 210 – “Removing and installing instrument cluster”**.
2. Check the tension of the wires at pins 5 and 6 on Connector A664*1B in the location shown in the picture below



4. If the wiring does NOT have excessive tension or the tension has been relieved during a previous repair, then continue with standard diagnosis.
5. If the wires on Pins 5 and 6 are taut, unwrap the wiring harness cover by approx. 3 cm or up to the start of the metal sleeve of the LVDS data line



5. This will allow for a release of the excessive tension on the wires and plug connection.
6. Because of the sharp edges on the metal sleeve the LVDS data line, a protective tape must be attached to the area of the metal sleeve in the harness to prevent chafing of the wiring.

PARTS INFORMATION

To determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN / Chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
51 45 2 353 024	Set (5) felt strips adhesive (80 x 60 x 1 mm)	Sublet

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	6111047900	LVDS line (M-ASK/CCC/CIC connecting line to on-board monitor) incorrect connection /contact
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor	Description	Labor Allowance
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65 50 210	Remove and install instrument cluster (Main work)	As applicable
Or:		
65 50 710	Remove and install instrument cluster (Plusposition)	As applicable
And:		
61 00 009*	Connector A664*1B - Check the tension of the wires at pins 5 and 6 (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU
And:		
61 99 000	Work time for the modification of the wiring harness to reduce the tension	2 FRU

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 65 50 710 instead of 65 50 210.

Work time labor operation codes 61 00 009, 00 58 500, and 61 99 000 are not considered Main labor operations.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply material (Do not use the BMW part number for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price for the proportional quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

