



Detroit Connect Base Service Renewal



Detroit Connect – Base Service Renewal

What is it?

Detroit Connect is a suite of connected vehicle services designed to give insights into a fleet's vehicle health and drive efficiency.

Why is it important?

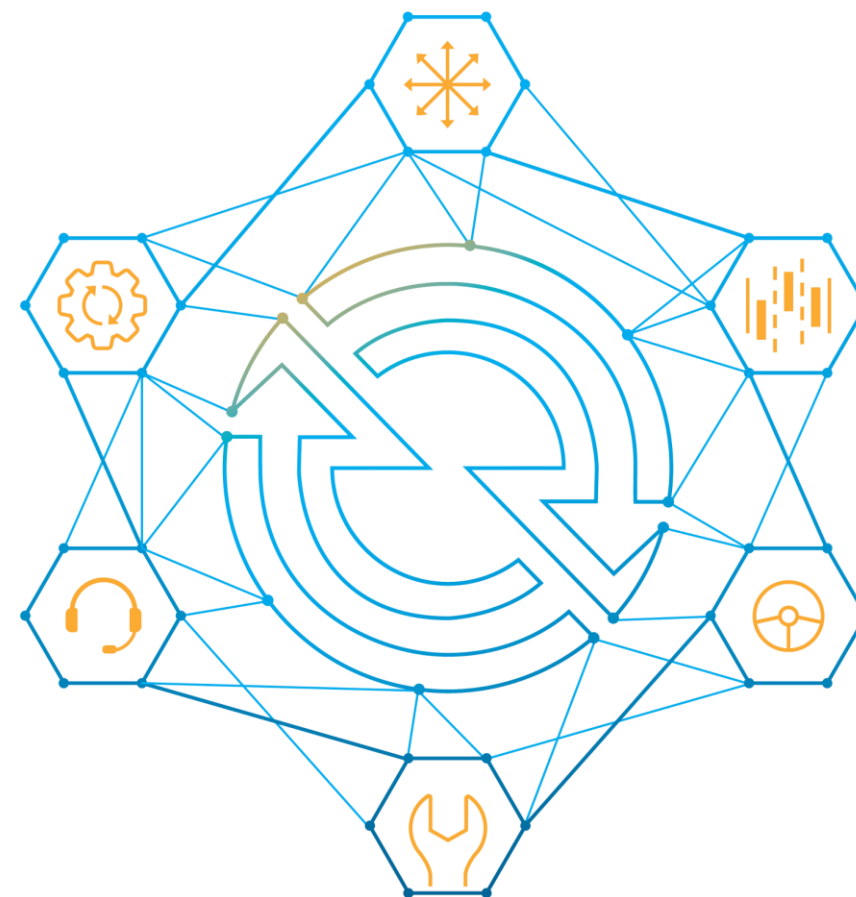
Detroit Connect offers real-time vehicle and safety system health monitoring via Virtual Technician. This service can alert maintenance teams to faults and potential downtime, as well as increase fleet visibility and transparency. Detroit Connect can optimize vehicle performance through Remote Parameter Updates, which allows a fleet to customize certain engine parameters to suit a customer's business needs. Detroit Connect also allows the ability to perform certain Remote Firmware Updates which can eliminate some instances where a customer may have normally scheduled time at a service center.

Dealer benefits

Detroit Connect Base Service allows dealers to get valuable information on the health of a customer's truck which can lead to improved parts and service revenue for your dealership.

Key Features:

- Virtual Technician
- Track & Trace (GPS tracking)
- Detroit Diesel Engine Control (DDEC) reports
- Base Remote Parameter Updates (7 engine parameters)



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Key Features:

- **Virtual Technician**
- **Track & Trace (GPS tracking)**
- **Detroit Diesel Engine Control (DDEC) reports**
- **Base Remote Parameter Updates (7 engine parameters)**
 - Vehicle Max Cruise Speed
 - Vehicle Road Speed Limit (RSL)
 - Cruise Speed May Exceed RSL
 - Idle Shutdown (Time)
 - Idle Shutdown (Low Ambient Air Temp Override)
 - Idle Shutdown (High Ambient Air Temp Override)
 - Enable Automatic Idle Shutdown Override

Affected Models:

- Fourth Generation Freightliner Cascadia
- Fifth Generation Freightliner Cascadia
- Western Star X-Series
- Freightliner M2 106 Plus
- Freightliner eCascadia
- Freightliner eM2

Resources:

- Additional Detroit Connect resources can be found on Highspot

Data Codes

8D1-101	Detroit Connect Base Services	1-year
8D1-212	Detroit Connect Base Services	2-year

How to order:

- Navigate to Detroit Connect Subscription Portal.
- Search for full VIN or dealer code.
- Click on the hyperlink under customer column.
- Click “Generate Quote”.
- In the quote, click “Link Vehicles” in the upper right to add products.
- All eligible vehicles opens up. To quickly find a VIN, use the search bar by full VIN or serial (last 6 of VIN).
- When found, select it and any other and click “save”.
- Linked vehicles are now under the quote vehicle section.
- Add products by clicking into the quote and clicking “edit lines” in the upper right.
- All available products will appear.
- Select products.
- Finalize by clicking “create subscription” in the upper right. This will activate the selected subscription and generate invoice.