

54-372 Connect 5 Instrument Cluster (ICC5) Nuisance Fault Code

TSB-54-372-FTL

Creation Date: 2025-02-04
Last Revision Date: 2025-04-01

Engine or Vehicle Affected:

- ▶ Business Class M2-Plus
- ▶ 108SD Plus/114SD Plus
- ▶ Cascadia
- ▶ New Cascadia

Description of Revisions: This bulletin replaces the version dated 02/04/2025. The New Cascadia model was added to the vehicles affected list and the corresponding service model codes.

This is an informational bulletin only. The described condition is a product improvement and is not warrantable.

Described Condition

Vehicles equipped with a Connect 5 Instrument Cluster (ICC5) and ordered with the software package identified by sales codes 81Z-008, 81Z-308, or 81Z-808 (related to model year 2023 or software version 22.50.30) may display the fault code 'SA 23 ICC5 SPN 523021/ FMI 31 - The list of Electronic Control Units (ECUs) in the Warning Database (WDB) does not match the list of ECUs parameterized in PID 0x20.' This is considered a nuisance code and does not require any troubleshooting or programming changes.

Figure 1 shows what the fault code 'SA 23 ICC5 SPN 523021/ FMI 31' looks like on the ICC5 display.

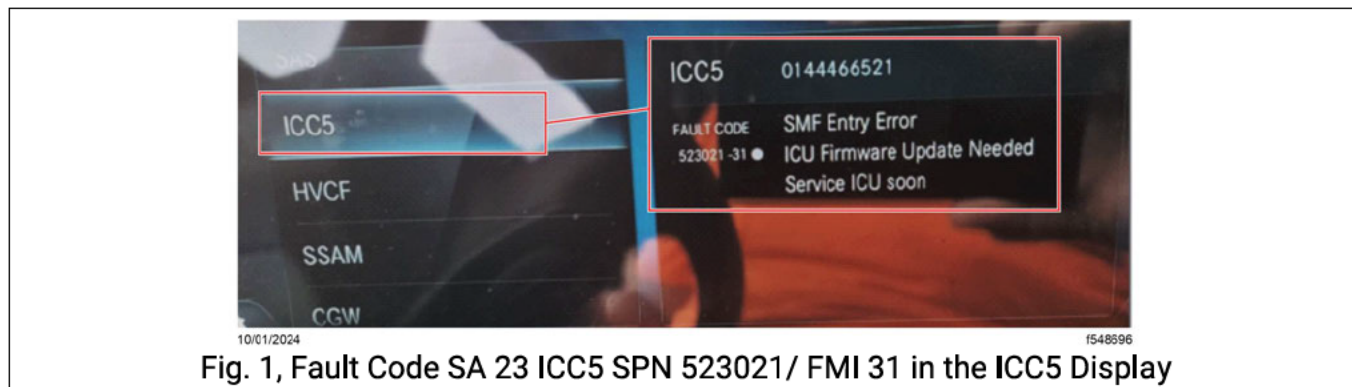
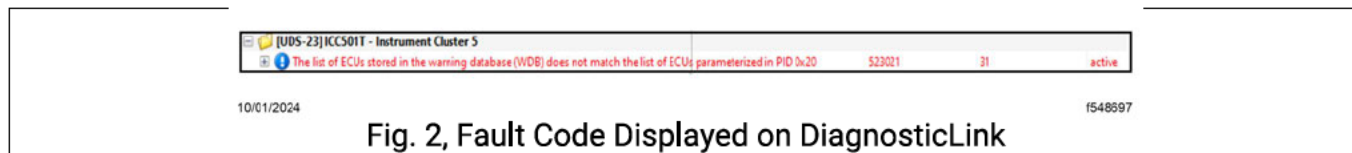


Figure 2 shows how the fault code appears in DiagnosticLink®.



Warranty

This is an informational bulletin only. The described condition is not warrantable.

Note:

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003-006-001

Document Number: 0000145456

Topic Publication Date: 2025-04-01