



**Bulletin No.:** PIT6368  
**Published date:** 04/17/2025

## Preliminary Information

### PIT6368 Garage Door Opener Learn Fails / DTC U118B Loss Of Communication with Universal Garage Door Transmitter

#### Models

Brand:	Model:	Model Years:	VIN: from to		Engine:	Transmissions:
Buick	Enclave	2025	All	All	All	All
Cadillac	Escalade	2025	All	All	All	All
Cadillac	Escalade ESV	2025	All	All	All	All
Chevrolet	Silverado EV	2024 - 2025	All	All	All	All
Chevrolet	Suburban	2025	All	All	All	All
Chevrolet	Tahoe	2025	All	All	All	All
Chevrolet	Traverse	2024 - 2025	All	All	LKO	All
GMC	Acadia	2024 - 2025	All	All	All	All
GMC	Sierra EV	2024 - 2025	All	All	All	All
GMC	Yukon	2025	All	All	All	All
GMC	Yukon XL	2025	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UG1 Garage Door Opener
Condition	Some customers may comment that the virtual garage door opener will not program to their garage door opener. When checking for DTCs a U118B for lost communication with Garage Door Opener Transmitter will be set current.
Cause	The cause of this concern is the Garage Door Opener Transmitter, which is part of the A103 roof console, is going into a logic lock condition due to excessive communication traffic on the LIN BUS.

#### Correction:

To correct this concern, you must reset the Garage Door Opener Transmitter by removing the fuse for 1 minute and reinstalling.

Fuse location varies based on model:

- Escalade, Escalade ESV, Suburban, Tahoe, Yukon and Yukon XL - Fuse F3DR

- in the X51R Right IP fuse block
- Traverse, Acadia, Enclave - Fuse F10DA in the X51A IP fuse block
  - Silverado EV and Sierra EV - Fuse F24DR in X51R Right IP fuse block

If the Garage Door Opener Transmitter does not reset and start to operate, then perform normal SI diagnostics.

A new Garage Door Opener Transmitter (A103 roof console) is being released to correct the logic lock condition and when the new part is available this PI will be updated, or a bulletin released.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
648608*	Perform a reset of the Garage Door Opener Transmitter by cycling Fuse.	0.4 Hrs
*This is a unique Labor Operation for Bulletin use only.		

**Version History**

Version	1
Modified	04/15/2025 - Created on.