



SIB 77 03 25

2025-04-22

SERVICE SOLUTION: Vario cases cannot be removed or opened

MODEL

Model	Model Description
KA1	R 1300 GS

SITUATION

The Vario cases cannot be removed from the vehicle, or the case lids cannot be opened with the keys.

To release the mechanism, both to open and to remove the case, the servomotor of the central locking system must also be actuated.

Depending on the position of the servomotor and the tolerance of the individual components of the locking mechanism, it could be possible that the key does not turn far enough in the "RELEASE" direction to reach the required end position of the servomotor.

PROCEDURE

To be able to remove or open the case, the key must first be turned back in the "LOCK" direction until the end position.

Then, the key must be turned dynamically in the "RELEASE" direction all the way to the end position. The servomotor can be heard unlocking (see video attached in TIS with this Bulletin).



To remove the case, the key must then be held in this position (at the end position) until the release lever for the case has been raised.

It should be possible to open the case lid without holding the key in position and with little effort.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 77 03 25 SESO Vario case cannot be removed or opened.pdf](#)

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Videos

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