



**Bulletin No.:** PIP6008E

**Published date:** 04/16/2025

## Preliminary Information

### PIP6008E 10L80 DTC P2714

#### Product Investigation Review Required

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT5	2021 - 2025	ALL	ALL	All	MHS
Cadillac	Escalade	2021 - 2025	ALL	ALL	ALL	MHS MHO MQC
Cadillac	Escalade ESV	2021 - 2025	ALL	ALL	ALL	MHS MHO MQC
Chevrolet	Silverado	2021 - 2025	ALL	ALL	ALL	MHO MHU MHS MHT MQB MQC
Chevrolet	Suburban	2021 - 2025	ALL	ALL	ALL	MHS MHU MQC
Chevrolet	Tahoe	2021 - 2025	ALL	ALL	ALL	MHS MHU MQC
GMC	Sierra	2021 - 2025	ALL	ALL	ALL	MI2 MHS MHT MQB MQC
GMC	Yukon	2021 - 2025	ALL	ALL	ALL	MHS MQC
GMC	Yukon XL	2021 - 2025	ALL	ALL	ALL	MHS MQC

<b>Involved Region or Country</b>	North America
<b>Condition</b>	DTC P2714, with or without reverse engagement.
<b>Cause</b>	The (500) Input Internal Gear may have separated from the (501) Direct Overdrive Sun Gear Shaft due to the (502) Input Internal Gear Retainer Ring being dis-lodged. See SI Doc ID# 4356498.

#### Correction:

Perform an internal trans inspection to determine if the R2S3 retaining ring is dislodged (Item #502) to replace the retainer if found dis-lodged.


Item # 502 using SI# 4356498.

**\*\* Note \*\* This concern is typically seen with trans assemblies under 1500 miles. \*\***

**\* This P/I may be upgrade to a TSB after further research is completed.**



<b>Version</b>	<b>6</b>
<b>Modified</b>	<b>09/18/2024 - Created on. 10/23/2024 - Added model years and for replacement trans assemblies. 01/08/2025 - Updated Correction. 01/24/2025 - Updated to clarify Julian dates for 2024 Calander year build. 02/17/2025 - Updated Correction. 04/16/2025 - Updated Correction.</b>

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