



Bulletin No.: PIT6371
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Preliminary Information

PIT6371 Loss of Heat Intermittently

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	VISTIQ	2026	All	All	All

Involved Region or Country	North America
Condition	A customer may complain of a prolonged loss of heat in their vehicle. They may also mention that the heat recovers after turning the vehicle off and back on. No codes will typically be set with this concern. The loss of heat concerns will be infrequent.
Cause	Refrigerant trapping in the external condenser.

Correction:

Do not replace any parts for this concern.
Advise the customer that engineering is working on a design improvement.
Advise the customer that if they experience this concern, they can turn the HVAC system off, wait 1-2 minutes and turn it back on and heat will return.

Additional SI Keywords

AC, air, blow, blows, cold, cool, cycle, drive, loss, heat, intermittent

Version History

Version	1
Modified	04/15/2025 - Created on.