



Page	1 of 1
Date	Apr. 25, 2025
Our ref.	K6-250425

Motorcycle Service Department  
Overseas Service Division  
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Tel: 81-53-528-8118, Fax: 81-53-528-8141

TO: Suzuki Motorcycle Distributors  
ATTN.: Managing Director  
Service Manager

## **SUBJECT: DR-Z400 Fuel Feed Hose Replacement in Distributor Warehouse**

Dear Sirs and Madams,

This letter is to inform you of Fuel Feed Hose Replacement for the DR-Z400 before retail sale of the stock units in distributor warehouse.

We were informed from our production plant that the fuel hose retainer that is currently installed may interfere with the harness when the fuel tank is removed/assembled, causing the lock to come off.

Therefore, Suzuki Motor Corporation (SMC) requests you to replace the Fuel Feed Hose of DR-Z400 stock units.

If any affected vehicle is delivered without repair done by any chance, it must NOT be dealt with in this repair work. In that case, please let us know immediately along with VIN already retailed.

We apologize for any inconvenience this may cause to you. Your kind understanding and cooperation will be highly appreciated.

Very truly yours,

A handwritten signature in black ink that reads 'S. Ishikawa'.

Shinji Ishikawa  
Division Manager  
Overseas Service Division  
**Suzuki Motor Corporation**

**Proposed schedule**

We would like to request you of the repair schedule as follows.

- (1) Check stock status at your warehouse
- (2) Stop delivery to dealers and retail sale at your dealers
- (3) Confirm repair work procedure
- (4) Decide repair work date
- (5) Perform a repair work
- (6) Report completion to SMC
- (7) Once the repair work is done, destroy replaced parts and unused parts at your responsibility to prevent reuse.

**1. Affected Model**

Model: DR-Z400

Affected VINs and quantity: Please refer to the VIN list (ANNEX1).

Please fill "Inspection result" and "Completion date" in ANNEX1, and send it back to us after you complete the work.

**2. Warranty Reimbursement Information**

All cost including the labor cost and any other costs (ex. space fee, labor cost for forklift, temporary workers, etc.) will be reimbursed upon your statement. Please submit actual cost to SMC.

**The following information is a reference to Labor hours for repair work.**

Claim category	2 (Campaign)			
Trouble Code	97-K6			
Basic Code	DH9999			
Model	Causal Part Name	Causal Part No.	Q'ty	Flat Rate (Hr)*
DR-Z400	HOSE COMP, FUEL	15810-37L01	0	1.0

\* Flat Rate hours include unpacking and repacking of the crates

**3. Replacement parts**

Replacement parts will be shipped and send you shipping information separately.

**4. Repair Instruction**

The repair instruction of ANNEX2 will be sent you separately via File-bin.

**5. Attachment**

ANNEX1: (Country)\_VIN\_List

ANNEX2: REPAIR\_INSTRUCTION\_OF\_

DR-Z400\_Fuel\_Feed\_Hose\_Replacement.docx

**END**