



STAR ONLINE PUBLICATION



Case Number: S258A000014

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Symptom/Vehicle Issue: SOS Unavailable Message Pop Up On Radio During A Remote Start Event.

Discussion: Customer may experience a SOS Unavailable on radio display during a remote start event. A technician may find an erroneous B2206-00 code. Engineering is aware and investigating the concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.