

Customer Service Notification

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Customer Service Notification 782 M182 & M189 BEV – OBCM Software Update



DATE: April 10, 2025

Certain Maserati GranTurismo (M189) Grecale (M182) BEV MY24 MY25 listed in MODISCS+ are involved in a Customer Service Notification (CSN) to update the OBCM (On-Board Charger Control Module) software.

This software introduces a new recharging strategy to prevent a potential issue where the customer may be unable to start charging the high-voltage (HV) battery using an external charging station.

We remind you that all the Customer Service Notification must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure



All images shown in this bulletin are for illustrative purposes only

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Before proceeding, please ensure that the Engine is OFF.
3. Connect a battery maintainer to the 12V battery (It is recommended to always use the E-XTEQ MAXIMUS to maintain minimum voltage and current draw requirements)
4. Connect the EVO to the vehicle, ensure that battery voltage is around 12.5V then select **OBCM – ECU programming** and follow the prompts.

Software version to be installed (or newer).

Model	Market	F188 Target
M182 Grecale	ROW	670354080
M189 GT & GC	ROW	670357285

5. After completing the software updates on all ECUs, perform **BCM – Procedures – PROXI Alignment**.
6. **After the PROXI alignment, only for BEV vehicles, please follow the following procedures:**
 - **Close the MDEVO application and disconnect the MDVCI2**
 - **Disconnect the 12V Battery Maintainer from the 12V Battery**
 - **Perform the Key OFF**
 - **Make sure that the hood, the trunk and all the doors are properly closed**
 - **Wait for the power latch (wait until the dashboard clock turns off)**
NOTE: allow the car to sleep for ten minutes
 - **Reconnect the 12V Battery Maintainer to the 12V Battery**
 - **Perform the Key ON**
 - **Reconnect the MDVCI2, restart the MDEVO application and clear DTCs from the ECU View**
 - **Perform the Ignition Cycle (Key OFF and Key ON)**
7. Procedure complete.

Warranty Claim

Fill in the related Warranty Claims as follows:

Description	Code
CSN Number	782
Warranty Code	23
Fault Code	063
Component Code	8.22.002
Operation Code	8.22.002.A (0,20 h)