

**RAPID UPDATE**

FROM: Maserati TSO  
TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

# Rapid Update 781 MC20 – Seat Spacers install



DATE: April 8, 2025

Certain Maserati MC20 (M240) MY22 MY23 MY24 MY25 listed in MODISCS+ are involved in a Rapid Update to install "Spacers" inside the seat slide guides.

On some vehicles, the electronic seat movement may potentially stop when it reaches the end of its range, making it difficult to adjust the seat afterward. To avoid this issue, a spacer will need to be inserted in front of the limit switch to prevent the mechanism from reaching its absolute limit.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

**Please read and review this bulletin first before ordering parts and/or starting the procedure.**

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America  
Aftersales Dept.

# Technical Procedure

 All images shown in this bulletin are for illustrative purposes only

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Before starting, make sure to provide adequate protection both for the interior of the car and on the door sills of both doors, to avoid damage to the bodywork.
3. Carry out the operation of inserting the pads following the instructions given in the workshop manual:
  - a. **9.38.019 SEAT GUIDE SPACER KIT - Removal-Refitting or Replacement**



4. Perform the procedure on the **driver's seat**, for both guides (right and left side of the driver's seat).
5. Re-assemble the components by proceeding in reverse order to the disassembly procedure.
6. Procedure complete.

## Spare Parts

Order the following spare parts.

Description	Part number	QTY
SEAT GUIDE SPACERS	670354734	4

NOTE the expected total quantity for each vehicle is 4 spacers, 2 for each driver's seat guide (left and right side). The PN is for one piece only, so you need to order 4 pieces for each vehicle.

## Warranty Claim

Please complete the warranty request as follows:

Description	Code
Number of Rapid Updates	781
Warranty code	23
Error code	063
Component Code	9.38.019
Operation Code <ul style="list-style-type: none"><li>▪ Inserting spacer (1 seat)</li></ul>	9.38.019.B (0.25 h)