

Technical Service Bulletin (TSB)
Smartphone As A Key (SPAAK) SOP 3.0 SW update (FOTA)

REFERENCE:	TSB: 08-117-25 GROUP: 08 - Electrical	Date:	April 15, 2025	REVISION:	—
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on or before May 05, 2025 (MDH 0505XX) equipped with Smartphone As A Key Capable (Sales Code GX6).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Software Enhancements included: <ul style="list-style-type: none"> • Apply Owner Pairing and Key Sharing. • Passive Entry and Passive Start Features. • Improve NFC entry timing from sleep state. 				
CAUSE:	SPAAK Software				

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The SPAAK software will be updated to 3.0.

NOTE: The national launch for the FOTA is expected to begin April 14, 2025.

DISCUSSION:

Vehicles sold in the U.S. and Canada can now receive software updates “over-the-air”. Updates to software will occur in a phased roll-out. The software is updated through a builtin cellular modem in the vehicle. Customers will see a notification on their radio screen when new software is available for their SPAAK module. The owner will have the option to update the SPAAK module or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

NOTE: This is an Information Only Technical Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.

1. The vehicle needs to be in 'Park'. The ignition needs to be in the off position [Fig. 1](#), [Fig. 2](#).



Fig. 1
Software Update Acceptance Screen



Fig. 2
Software Update In Progress

2. If the customer selects "Update Now" they can shut off the vehicle and leave. The update will be completed automatically.

NOTE: This step may take several minutes to complete.

- 3. Allow 26 minutes for the update to download [Fig. 3](#).



Fig. 3
Software Update In Progress

- 4. Upon completion of update, the radio display will display a confirmation message [Fig. 4](#).

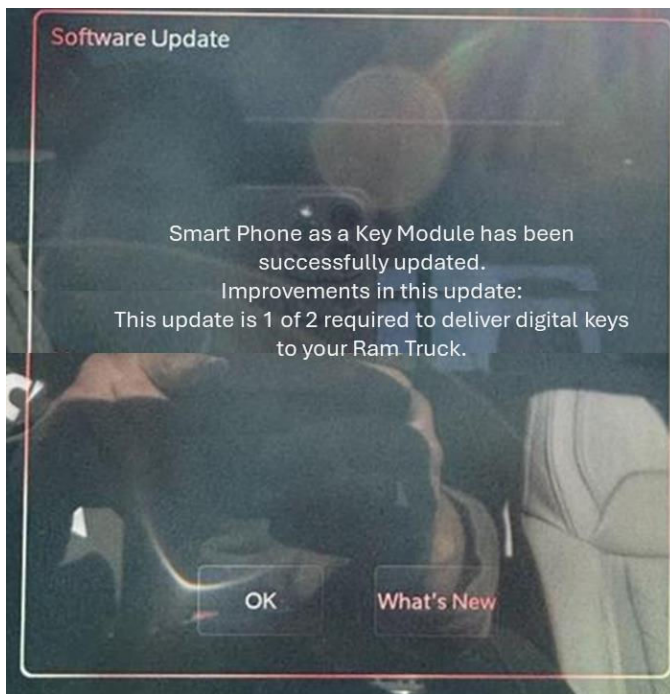


Fig. 4
Software Update Complete

POLICY:

Information Only

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