

Only Seat Movement With Easy Entry And Exit Feature

Topic number	LI91.29-P-079177
Version	1
Function group	91.29 - Seats - electrical system
Date	4/21/25
Validity	Model series 297 with code 275
Reason for change	

Complaint

When opening the driver's door to aid exiting (easy entry and exit feature), only the seat adjusts.

The steering wheel does not move with this function.

Cause

Software in the driver's seat control unit.

Remedy

Update software in the driver's seat control unit.

Do not replace any component parts!

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Seat > Seat adjustment > Function error
Chassis/suspension > Steering system > Steering column adjustment > Malfunction
Chassis/suspension > Steering system > Steering column adjustment > Does not adjust in height

XENTRY Tips

Control unit/fault code	
Control unit	Fault text
N32/1 - Electrical seat adjustment 'Driver' without memory function (ESA 'Driver') (SEAT_D223)	-

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
540991	Program and code left front seat seat adjustment control unit (after quick test)		82A04	