



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Wait To Start/Delayed Engine Crank Feature Inoperative When Cold.

Discussion: Some customers may notice that when pressing the start button on initial startup, when the vehicle is cold, the vehicle will not initiate the wait to start function to preheat the glow plugs before attempting to start the engine. If this condition occurs in below freezing temperatures, the vehicle may experience a 3-4-second-long extended crank condition due to the lack of glow plug pre-heat.

Additionally, in extreme cold temperatures (-15°F (-26°C) or lower), the following Diagnostic Trouble Codes (DTCs) may set.

- P066A – Cylinder 1, Glow Plug Circuit Low
- P066C – Cylinder 2, Glow Plug Circuit Low
- P066E – Cylinder 3, Glow Plug Circuit Low
- P067A – Cylinder 4, Glow Plug Circuit Low
- P067C – Cylinder 5, Glow Plug Circuit Low
- P067E – Cylinder 6, Glow Plug Circuit Low

If you receive a vehicle with the above condition, do not replace any parts. This issue is being investigated for a possible software update to correct it. To mitigate the concern, turn the ignition to run without pressing the brake pedal. This will initiate the preheat function and illuminate the wait to start light. After about 4 seconds, the light should then go out at which time, start the vehicle.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.