

SIB 64 05 25 HVAC FLAP LINKAGE NOT FULLY CONNECTED

2025-04-09

THIS REPAIR IS MOBILE FRIENDLY
THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date		
G45	X3 Sports Activity Vehicle	Vehicles produced up to January 2025		

SITUATION

Customer states that the output air from one of the vehicle vent assemblies doesn't match the desired temperature, nor change from Hot/Cold.

CAUSE

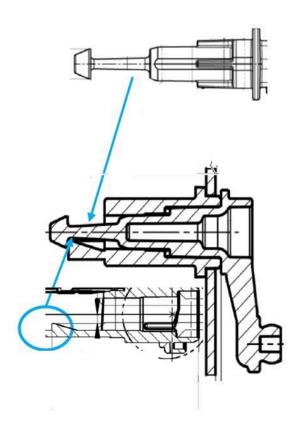
The air flap linkage may not be fully locked into the air mixing flap.

CORRECTION

Check that the linkage has not come loose from the flap in the heating, ventilation, and air conditioning (HVAC) system.

See attached video

BV64 02 25 G45 Flap Linkage



There is a push-in end on the linkage that can be reinserted into the flap and fully seated.



Check that the linkage has not come loose from the HVAC flap for the zone that is malfunctioning.

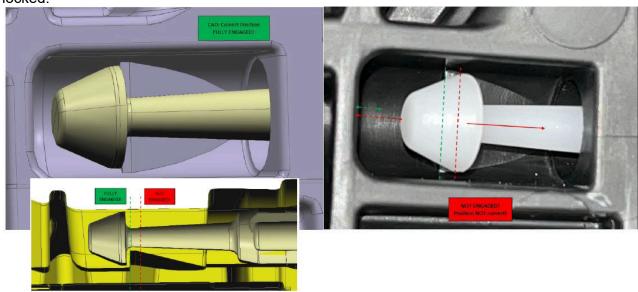
There is a white plastic mechanism that connects the black linkage arm and the HVAC flap assembly.



To test if the mechanism is fully seated into the HVAC flap assembly, perform a wiggle test of the white plastic (in/out). Here you can see the white plastic mechanism has backed out of the HVAC case and is not locked into the flap.

See video attached to the bulletin.

If using a borescope to inspect if the flap is fully locked into the linkage, you can see the White plastic mechanism push pin mushroom shaped end must engage into the flap by being pushed in until it fully goes past the plastic flap ramp. The pictures below show fully locked in vs not fully locked.



PROCEDURE

See attachment for the Procedure.

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnostic and/or repair-related information.

Damage and/or issues caused by outside influences are not covered under the BMW Limited Warranties.

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Eligible and Covered Work/Repairs

Repairs that address a verified defect in materials and/or workmanship are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please following the established and applicable warranty policy and procedures (Labor/Part/Sublet – Bulk supply materials) that apply to the repair being performed.

Refer to AIR for the claim-related line item's Repair Code. For the corresponding repair that was performed, obtain the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

Only one Main labor operation code can be claimed per repair visit.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

(*) Based on which one applies to your center, please refer to **SI B01 01 20 or B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

picture_as_pdf Attachment B64 05 25 4_25.pdf

Videos

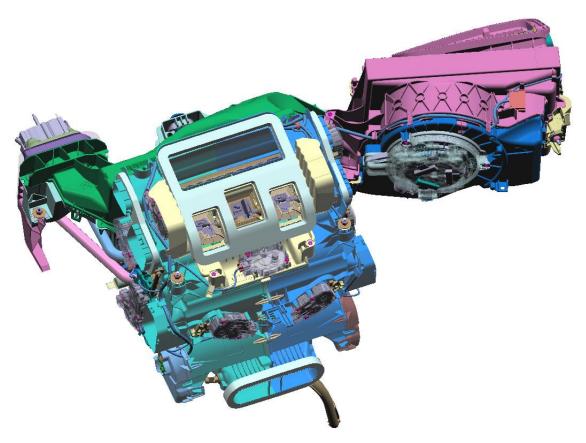
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B64 05 25 Attachment March 2025

G45 HVAC: Complete Assembly Overview

- OVERVIEW CHART
- Air Vent Flaps/Kinematic (+ push pin) Detailed Information
- Stepper Motor Control Detailed Information

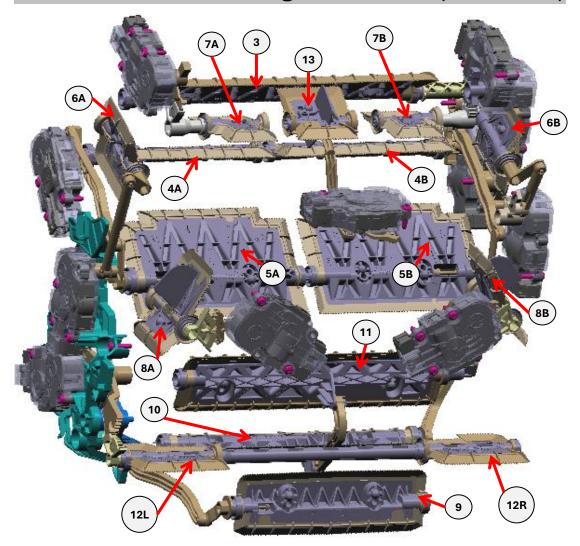


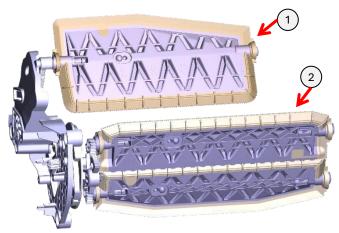
OVERVIEW: Air Vent Flaps/Kinematic & Stepper Motor Control Chart

AIR VENT <u>FLAPS</u>				STEPPER MOTOR CONTROL INFORMATION		
Vent Flap #	Vent Flap Description	Vent Flap Visibility (for push pin)	Motor Position #	Electrical ID	Motor Control Desc	
1	Fresh Air Flap	Easily Visible: Just inside of HVAC	13	M 16 (Shared) ◀···	Fresh Air / Recirculated Air Distribution	
2	Recirculated Air Flaps x2 (connected)	Easily Visible: Just inside of HVAC	13	M 16 (Shared) ◀	Fresh Air / Recirculated Air Distribution	
3	Defrost Air Flap	Easily Visible: Just inside of HVAC	10	M 61	Defrost Air Distribution	
4 A	Front Cold Temp. Mixing Flap LEFT	Difficult: Bororscope through open Flap #3	2	→ M 23 (Shared)	Front Temperature Mixing LEFT	
4 B	Front Cold Temp. Mixing Flap RIGHT	Difficult: Bororscope through open Flap #3	9	M 83 (Shared) ◆:	Front Temperature Mixing RIGHT	
5 A	Front Warm Temp. Mixing Flap LEFT	Difficult: Bororscope through open Flaps #7	2	→ M 23 (Shared)	Front Temperature Mixing LEFT	
5 B	Front Warm Temp. Mixing Flap RIGHT	Difficult: Bororscope through open Flaps #7	9	M 83 (Shared)	Front Temperature Mixing RIGHT	
6 A	Front Footwell Air Flap LEFT	Easily Visible: Just inside of HVAC	5	M 21	Front Footwell Air Distribution LEFT	
6 B	Front Footwell Air Flap RIGHT	Easily Visible: Just inside of HVAC	4	M 7	Front Footwell Air Distribution RIGHT	
7 A	Front Center Vent Air Flap LEFT	Easily Visible: Just inside of HVAC	7	M 20	Front Center Vent Air Distribution LEFT	
7 B	Front Center Vent Air Flap RIGHT	Easily Visible: Just inside of HVAC	12	M 22	Front Center Vent Air Distribution RIGHT	
8 A	Front Side Vent Air Flap LEFT	Easily Visible: Just inside of HVAC	3	М <u>0</u> 20	Front Side Vent Air Distribution LEFT	
8 B	Front Side Vent Air Flap RIGHT	Easily Visible: Just inside of HVAC	11	M <u>0</u> 22	Front Side Vent Air Distribution RIGHT	
9	Rear Upper Vent Flap (Center Console)	Easily Visible: Just inside of HVAC	1	M 084 (Shared) ◀··	REAR Air Distribution	
10	Rear Cold Temp. Mixing Flap	Difficult: Bororscope through open Flap #9	8	: ► M 024 (Shared)	REAR Temperature Mixing	
11	Rear Warm Temp. Mixing Flap	Other: No direct push pin (tied to Flap #10)	8	→ M 024 (Shared)	REAR Temperature Mixing	
12	Rear Footwell Air Flaps L/R x2 (connected)	Easily Visible: Just inside of HVAC (D.S)	1	M 084 (Shared) ◀··	REAR Air Distribution	
13	Indirect Air Flap	N/A: Different connection type (no push pin)	6	M 197	Indirect Air Distribution	

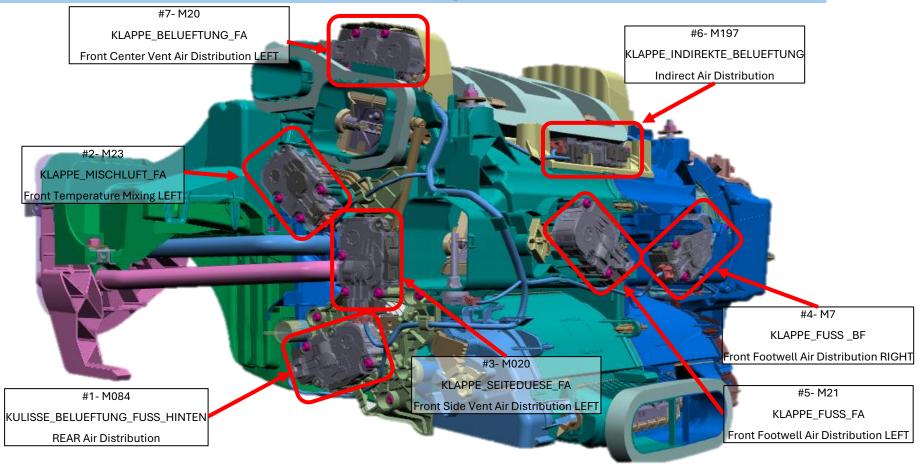
Please reference the FLAP diagram & STEPPER MOTOR control locations diagrams on the following pages.

FLAPS / Kinematic Diagram Details (Overview)



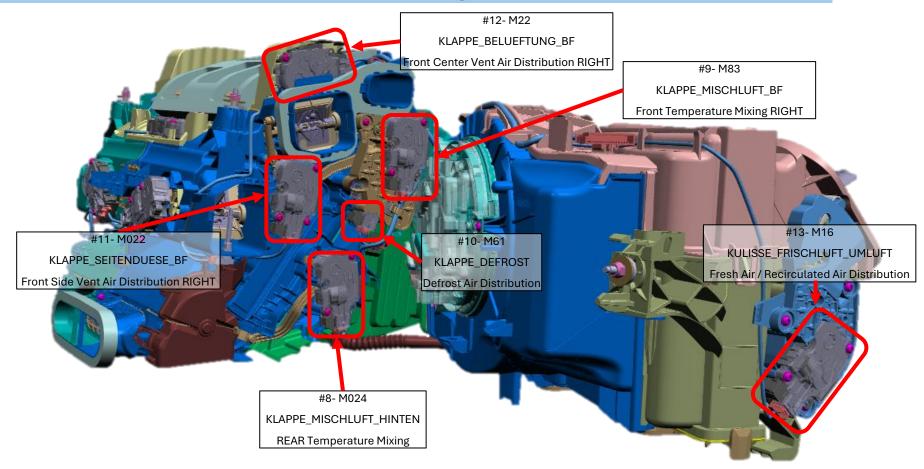


Stepper Motor Control Locations Diagram (OVERVIEW)



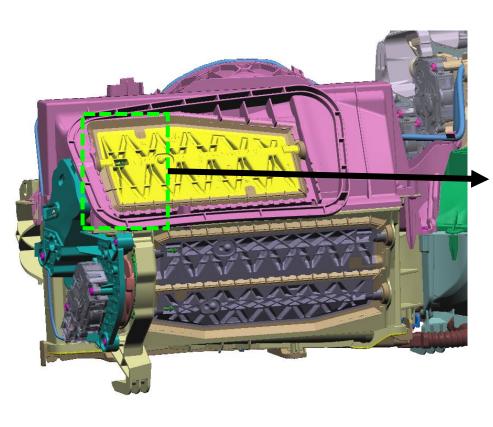
(LHD: Left Side VIEW)

Stepper Motor Control Locations Diagram (OVERVIEW)



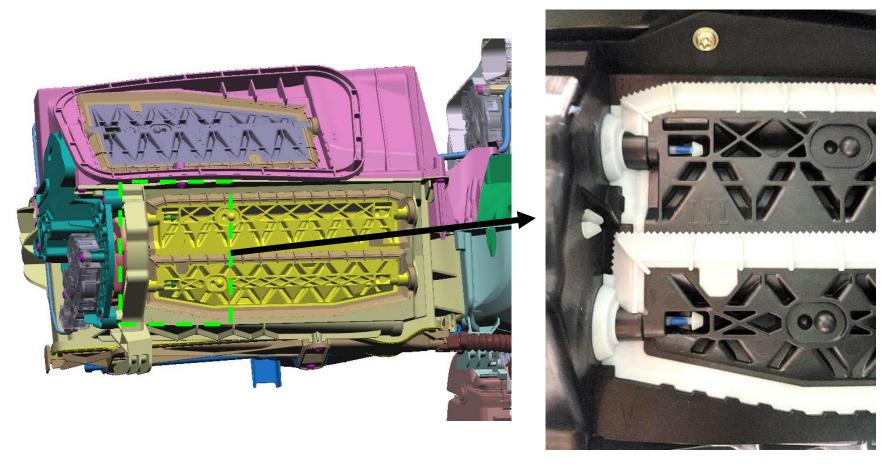
(LHD: Right Side VIEW)

FLAP #1: Fresh Air Flap



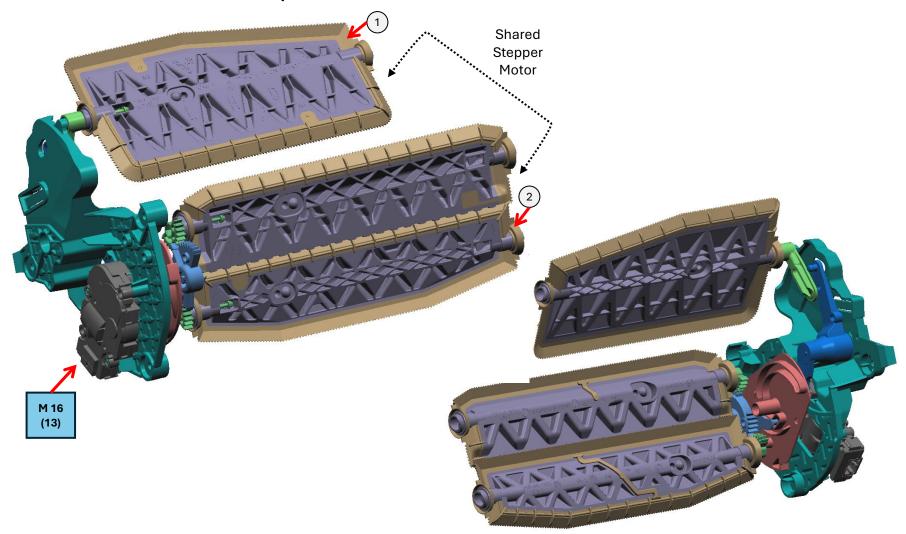


FLAP #2: Recirculated Air Flaps x2 (connected)

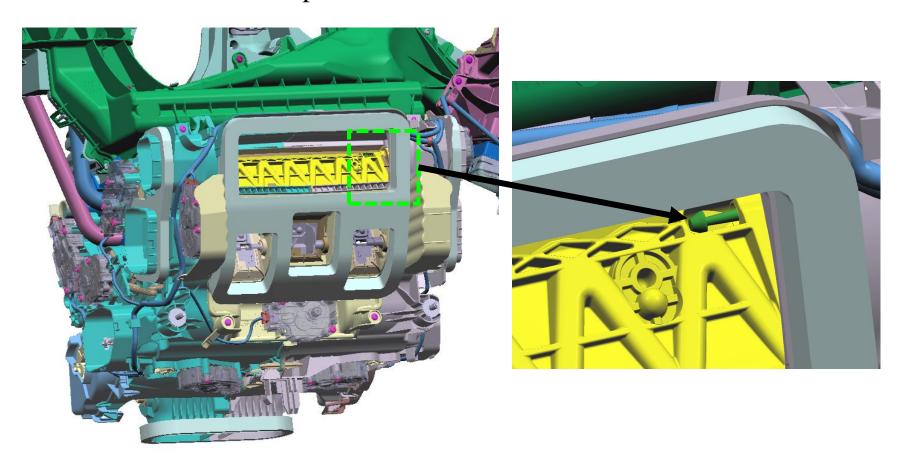


TWO Push Pins!

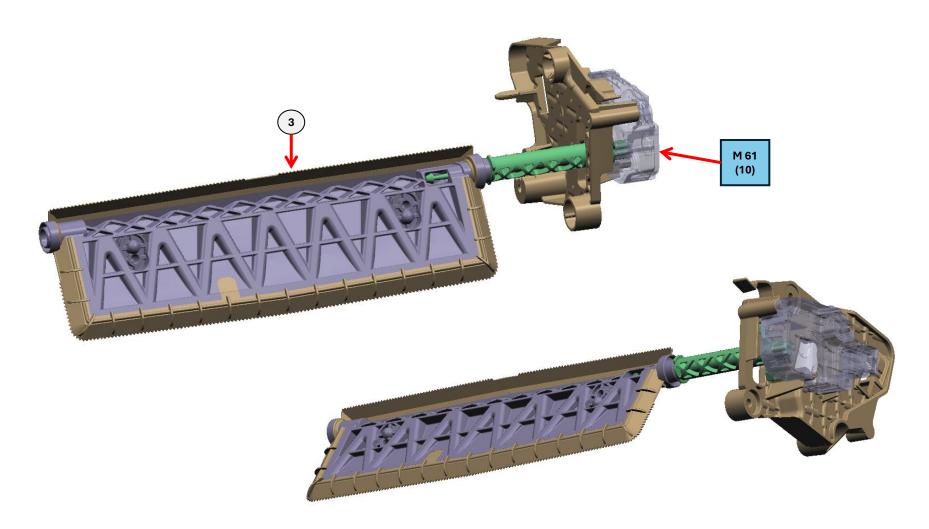
FLAP #1 & FLAP #2 Complete Kinematics Overview



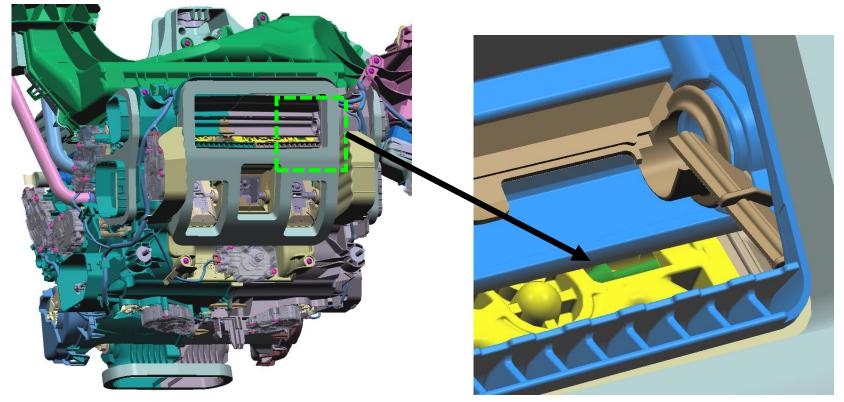
FLAP #3: Defrost Air Flap



FLAP #3 Kinematics Overview



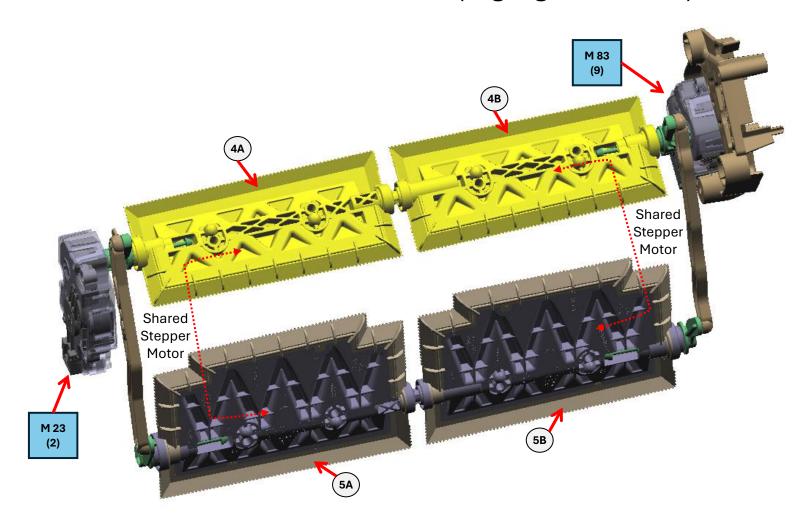
FLAP #4A/4B: Front Cold Temp. Mixing Flap Right (Mirrored Right to Left)



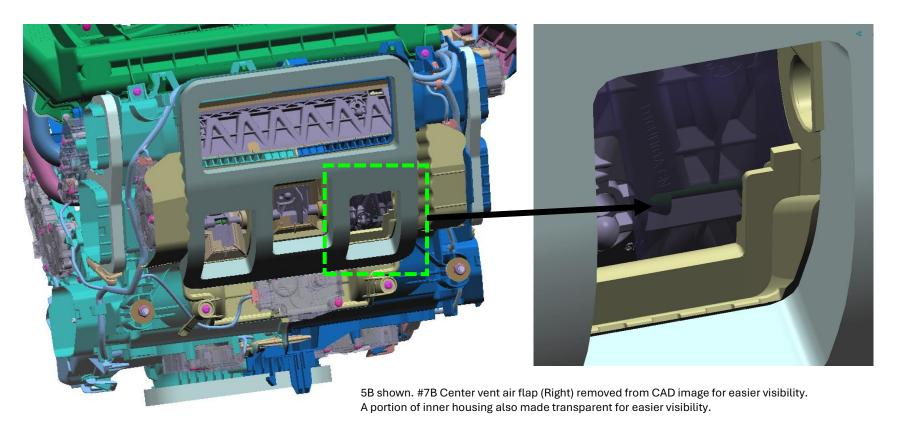
4B shown. #3 Defrost Air Flap removed from CAD image for easier visibility

TWO Push Pins (one on LEFT side flap & one on RIGHT side flap)!

FLAP #4A/4B FLAP Kinematics Overview (Highlighted Yellow)

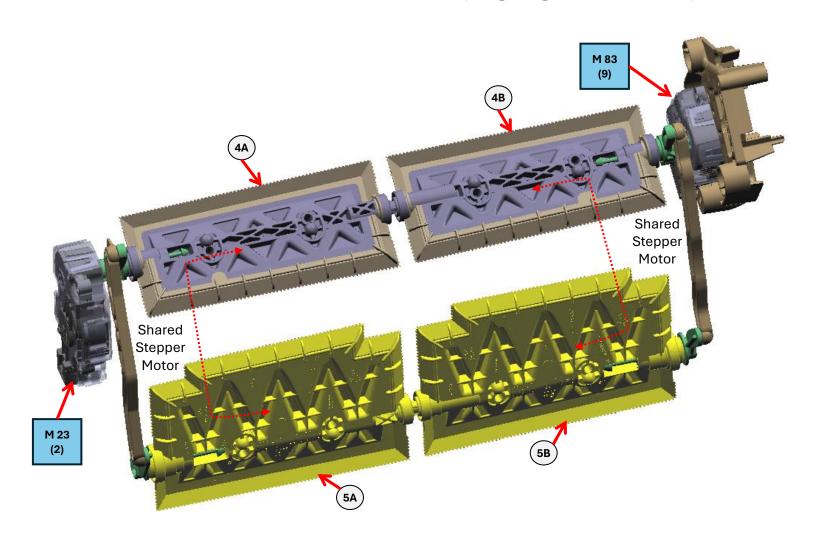


FLAP #5A/5B: Front Warm Temp. Mixing Flap Right (Mirrored Right to Left)

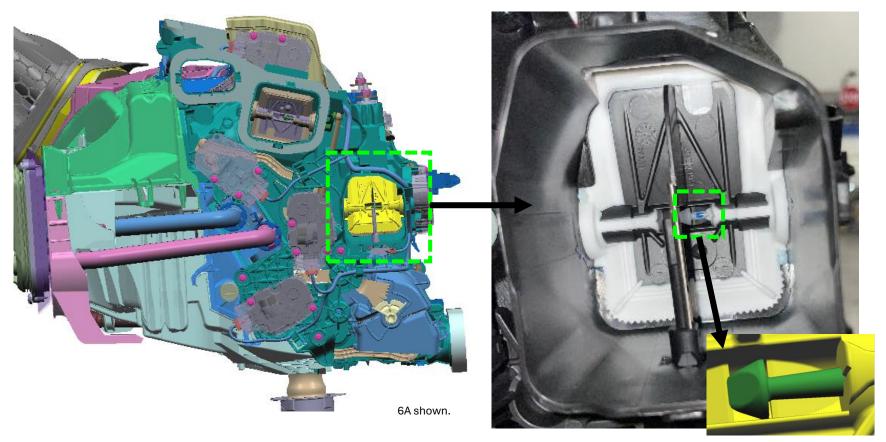


TWO Push Pins (one on LEFT side flap & one on RIGHT side flap)!

FLAP #5A/5B FLAP Kinematics Overview (Highlighted Yellow)

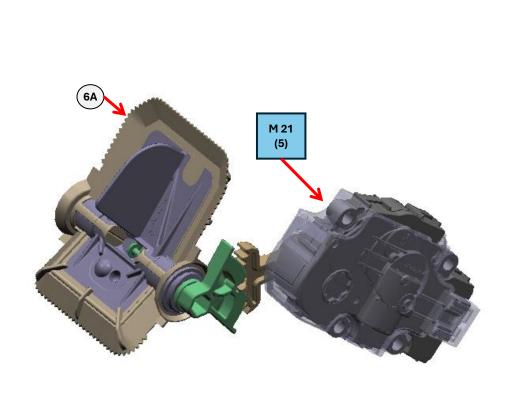


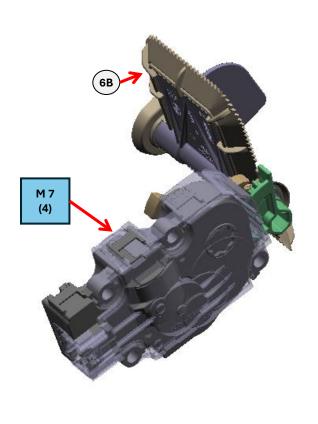
FLAP #6A/6B: Front Footwell Air Flap LEFT (Mirrored Left to Right)



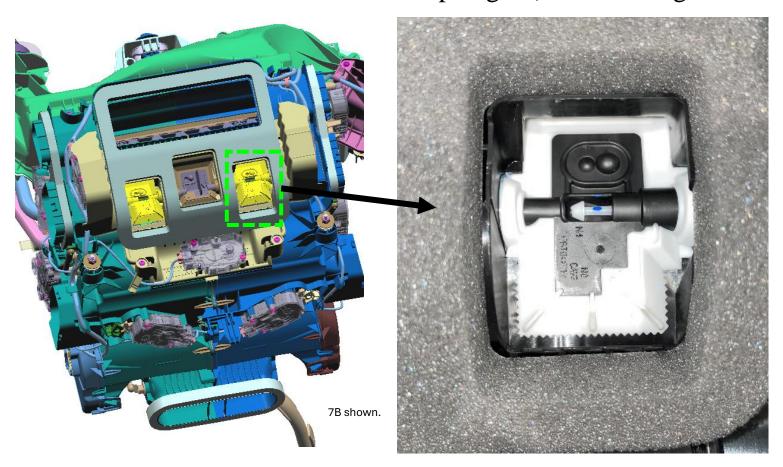
TWO Push Pins (one on LEFT side flap & one on RIGHT side flap)!

FLAP #6A/6B FLAP Kinematics Overview



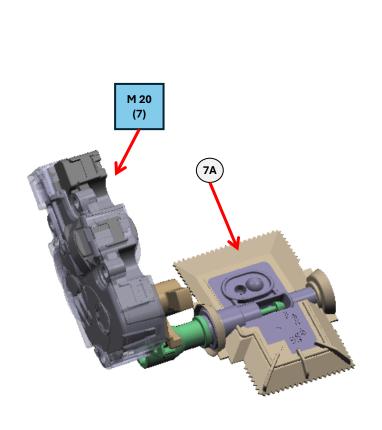


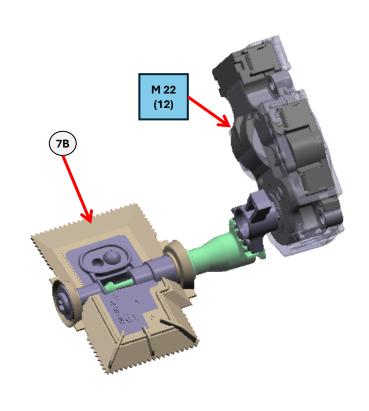
FLAP #7A/7B: Front Center Vent Air Flap Right (Mirrored Right to Left)



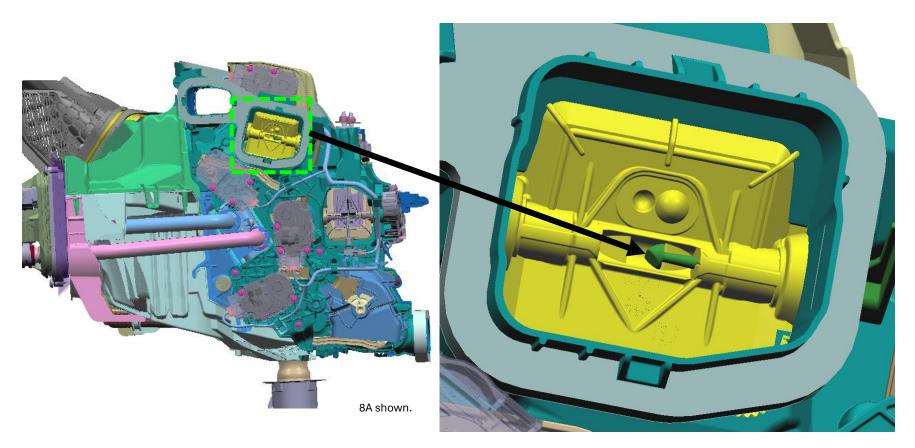
TWO Push Pins (one on LEFT side flap & one on RIGHT side flap)!

FLAP #7A/7B FLAP Kinematics Overview



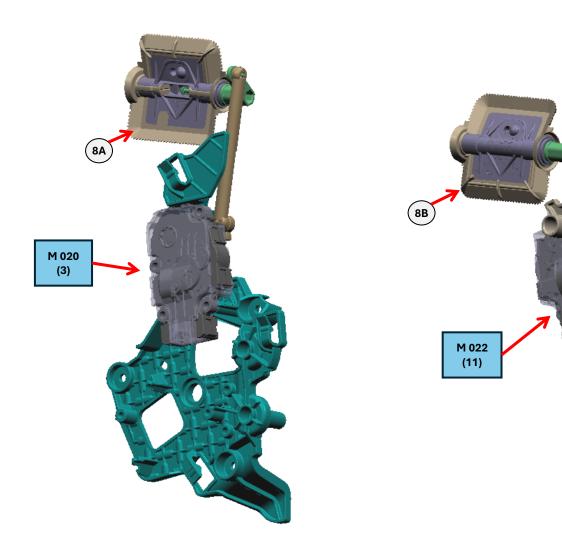


FLAP #8A/8B: Front Side Vent Air Flap LEFT (Mirrored Left to Right)

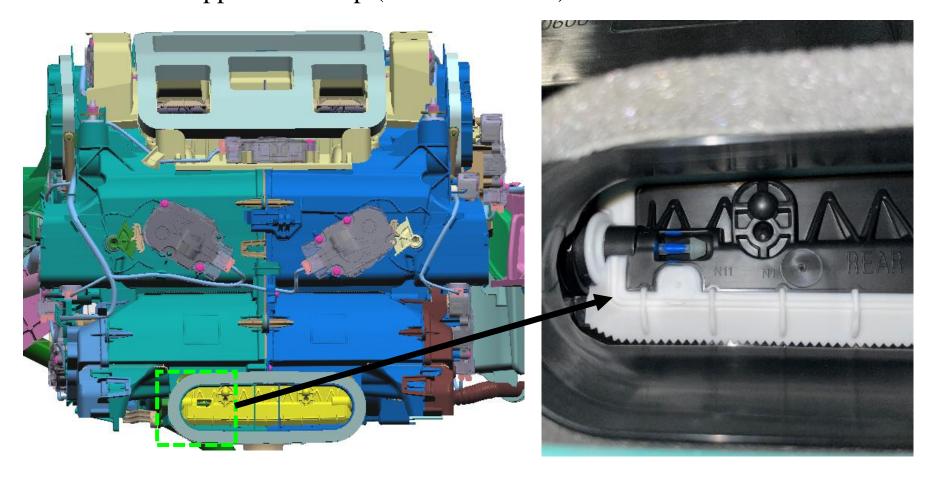


TWO Push Pins (one on LEFT side flap & one on RIGHT side flap)!

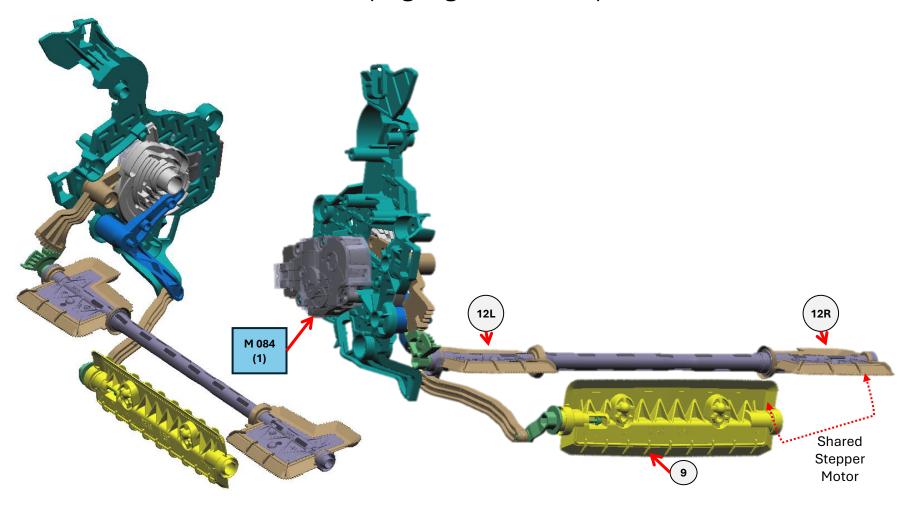
FLAP #8A/8B FLAP Kinematics Overview



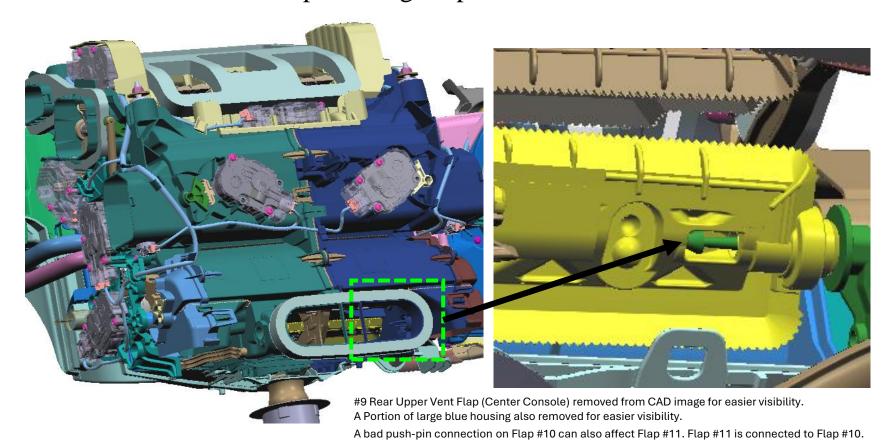
FLAP #9: Rear Upper Vent Flap (Center Console)



FLAP #9 Kinematics Overview (Highlighted Yellow)

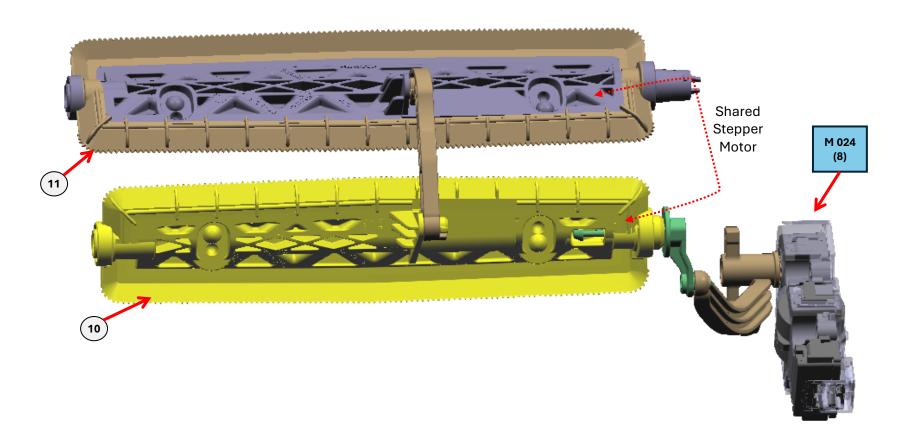


FLAP #10: Rear Cold Temp. Mixing Flap

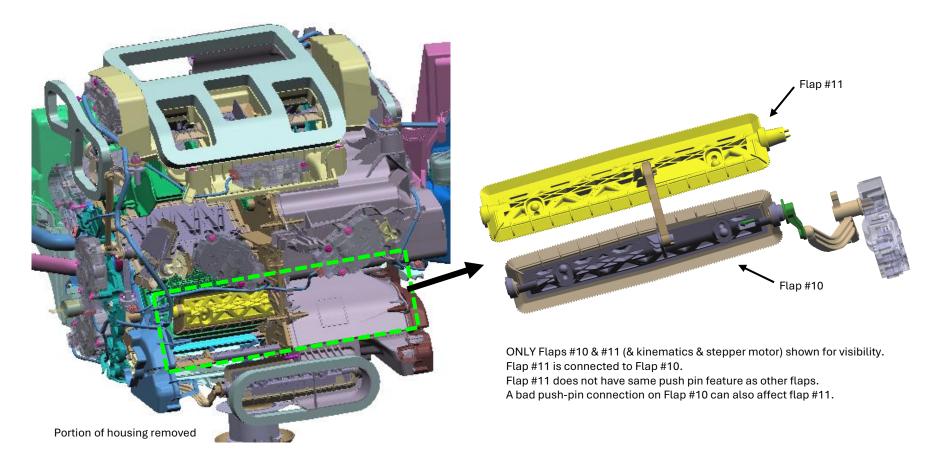


ONE Push Pin (RIGHT side only)!

FLAP #10 Kinematics Overview (Highlighted Yellow)

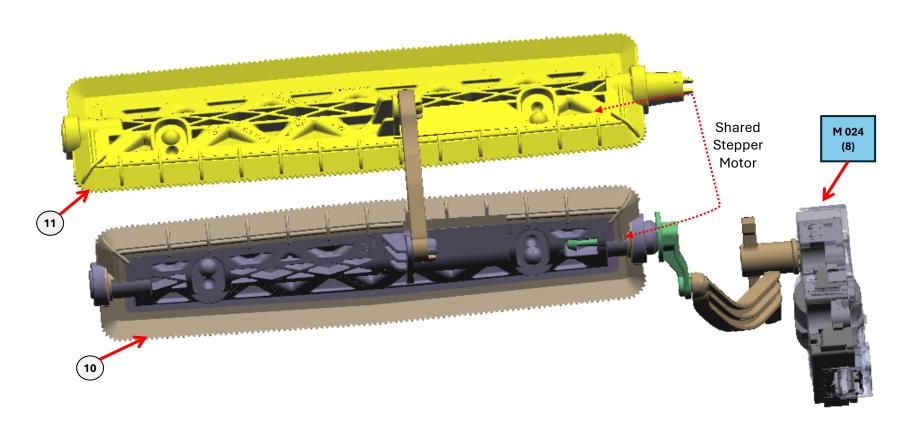


FLAP #11: Rear Warm Temp. Mixing Flap

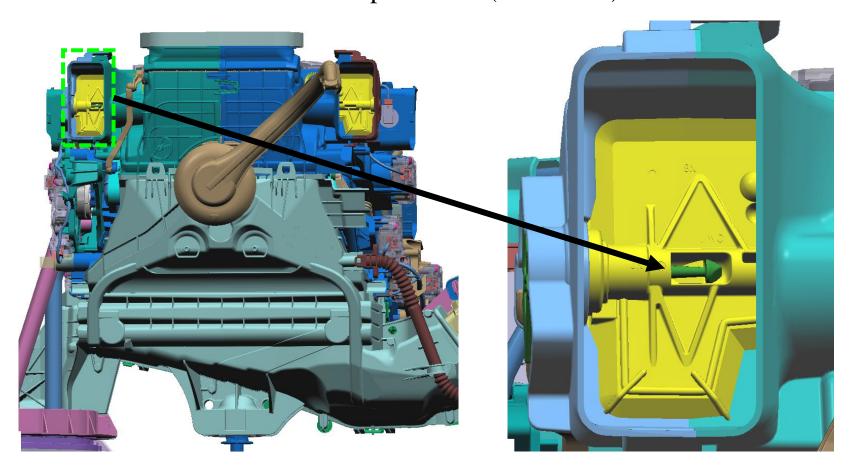


NO Push Pin on Flap #11 (Please see Flap #10)!

FLAP #11 Kinematics Overview (Highlighted Yellow)

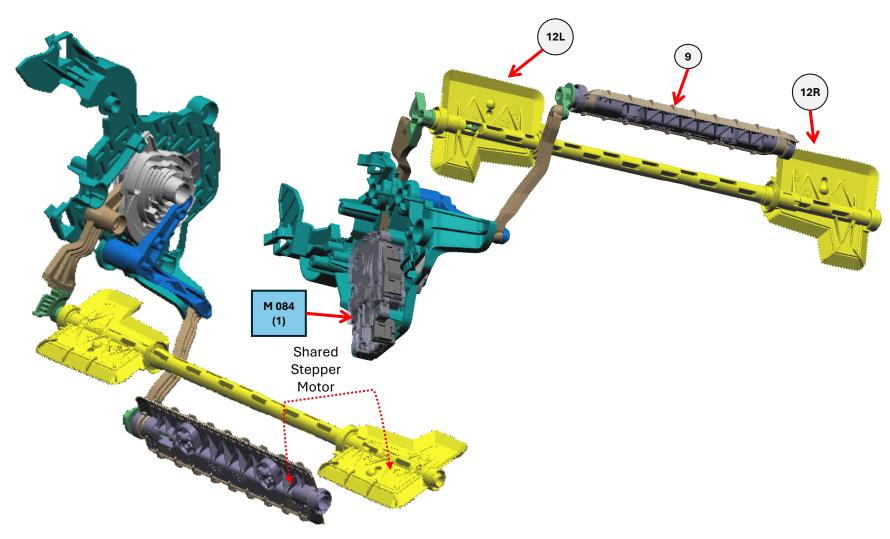


FLAP #12: Rear Footwell Air Flaps L/R x2 (connected)

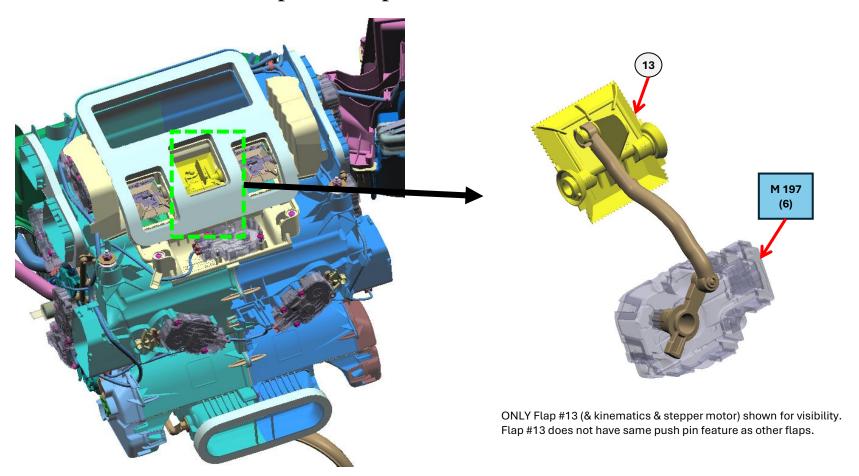


ONE Push Pin (RIGHT side only)!

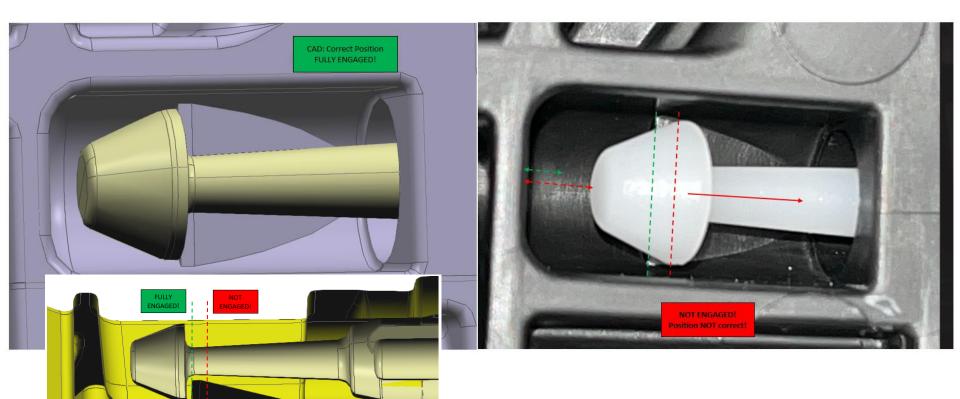
FLAP #12 Kinematics Overview (Highlighted Yellow)



FLAP #13: Indirect Air Flap & Complete Kinematics Overview



Push Pin Issue



Push Pin Issue

OK part – Push pin mushroom head locked completely over the flap ramp

NOK part – Push pin mushroom head NOT over the flap ramp (not snapped)

