



SIB 51 12 23

2025-04-15

LOWER ACTIVE AIR FLAP ASSY VEH-SPECIFIC CUSTOMER SATISFACTION INITIATIVE 4/50

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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This Service Information Bulletin (Revision 02) replaces SI B51 12 23 **dated April 2024**.

What's New:

- Title updated
- Reference added for SI B01 03 25, B01 07 25, and B01 08 25
- The Correction, Procedure, and Claim Information has been updated

MODEL

F44 (2 Series Gran Coupe)	G05 (X5 Sports Activity Vehicle)	G06 (X6 Sports Activity coupe)	G07 (X7 Sports Activity Vehicle)
G20 (3 Series Sedan)	G22 (4 Series Coupe)	G23 (4 Series Convertible)	G26 (4 Series Gran Coupe)
G42 (2 Series Coupe)			

SITUATION

A vehicle listed above may arrive with a Check Control Message (CCM), and/or malfunction indicator lamp (MIL) illuminated.

After carrying out the vehicle test, one or more of the stored faults indicate that the operation of the front bottom active air flap is obstructed or blocked.

CORRECTION

Thoroughly inspect the front bottom air flap, when applicable, remove any contamination that is found caught in and between the bottom air flaps (aka "blinds") and/or the housing.

Front Lower Active Air Flap Assembly Vehicle-Specific Customer Satisfaction Initiative 4/50

	<p>For the eligible listed vehicles that qualify, and for the issue described in the photo (item # 1 shown):</p> <p>With the release of this Service Information Bulletin under this Customer Satisfaction Initiative, only for applicable repairs going forward on the models listed above, BMW of North America, LLC (BMW NA) will cover for the first 4 Years / 50,000-miles, from the vehicle's original first in-service / delivery date.</p> <ul style="list-style-type: none"> • When the Procedure outlined below is used to identify and remove contamination that is found obstructing or blocking normal operation of the front lower/bottom active air flap assembly
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Note: This is NOT a notice of a Recall or Service Action.

Damage and/or functional issues caused by outside influences are not covered under the BMW limited warranties.

The coverage for this initiative's Procedure is subject to the same vehicle eligibility requirements and limitations criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

PROCEDURE

When an applicable vehicle arrives at your center with a Front Active Flap-related Check Control Message, and/or malfunction indicator lamp:

1. Connect a BMW approved battery charger, an ICOM, and perform a vehicle readout using ISTA.
 2. Are there any radiator blind (flap) mechanical operation-related faults stored in the fault memory?
 3. If **“YES”** (select), then follow the test module's instructions to visually inspect the bottom air flap (blind) for one, or more of the following issues that could be preventing normal flap/blind operation:
 - Freedom of movement
 - Contamination
 - Icing
 - Broken linkage**
 - Detached blind slats**
1. When contamination is found to be the reason why the bottom active air flap (blind) operation is restricted, provide a photo document what is found in the WarrantyAPP, and carefully remove the contamination (Removal of the front bumper cover is not necessary).
 2. Delete the fault memory, carry out the test module's functional check again to verify the repair, or if physically damaged** Front Active Flaps and/or Assembly are found during “Step 3,” this Service Information Bulletin no longer applies.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

Note: If “NO” contamination is found in the bottom air flap, this SIB does not pertain to the vehicle. Continue with your diagnosis and refer to AIR for other Service Information Bulletins that may apply.

**Physically damaged Front Active Flaps and/or Assembly (Detached blind slats, linkage/broken housing, etc.) that are determined to be caused by an outside influence and are not covered under the BMW limited warranties.

Please refer to SI B01 03 25, B01 07 25, and/or B01 08 25 for other specific vehicle coverage and/or related customer initiative work that may be available.

PARTS INFORMATION

No part replacements apply to the Procedure.

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or functional issues caused by outside influences are not covered under the BMW limited warranties.

Front Lower Active Air Flap Assembly Vehicle-Specific Customer Satisfaction Initiative

For the models listed above that qualify, this Customer Satisfaction Initiative is available for eligible repairs
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reimbursement requests, are not eligible.

This Customer Satisfaction Initiative applies to the eligible US-specification BMW vehicles that are registered, operated, and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

This Customer Satisfaction Initiative procedure is covered for the first 4 Years (48 months) / 50,000-miles, whichever occurs first, from the vehicle's original first in-service / delivery date.

Repair Code:	85800210NA	Front Lower Active Air Flap Assembly- Customer Satisfaction Initiative
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Pluspostion work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time) (All centers) (Includes checking radiator blind/flap, removing any contamination, deleting the fault memory, and carrying out the functional check again)	2 FRU
When, necessary:		
51 47 500	Removing and installing/replacing underbody protection (front) together with 61 00 006 (For access to the rear lower/bottom flap assembly area when needed)	As applicable
And	-	-
00 58 999 Lump	Sum Payment for Picture Documentation	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Claim Comments

This repair procedure has been developed as a customer goodwill satisfaction measure. Please reference Service Information Bulletin number B51 12 23, and that this repair was performed is a Customer Satisfaction Initiative, on the RO and in the claim comments.

Other Repairs (Other Radiator Bottom/lower Blind/Flap CCMs, Faults Codes, Issues)

If after performing the ISTA diagnostics, related test plans, and/or visual inspection, a defect in material and workmanship is verified and confirmed, claim qualifying and eligible work with the applicable Repair Code and the labor operations in AIR, or as outlined in any applicable Service Information Bulletins (including the diagnosis that applies*).

(* Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair
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BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

