



STAR ONLINE PUBLICATION



Case Number: S2524000003

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Symptom/Vehicle Issue: Customer Indicates Flutter Noise Heard From Dash

Complaint/Technician Observation: Upon further investigation the mode door can be found to flutter in the midrange of travel causing a flutter type noise in the dash.

Replacing components will not fix this condition.

The condition is being investigated at this time.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.