



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Customer Indicates Front Heated Seats Do Not Heat Up.

Complaint/Technician Observation: When the heated seat button is pressed the light will illuminate as normal, but the front seats do not heat up.

Vehicles built with “*YL” trim code – Leather Trimmed Bucket Seats, have a known issue with the software build configuration.

Replacing components will not fix this condition.

The condition is being investigated.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.