

Technical Journal

TITLE:

Keyfob (tag) Proximity Issues

REF NO: TJ 37267.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-02-10	STATUS DATE: 2025-03-18
FUNC GROUP: 3666	FUNC DESC: Access (central looking & remote)	Page 1 of 1	

DESCRIPTION:

If vehicle displays proximity lock/unlock issues with keyfobs (tags), follow advice under “Service”.

CSC Customer Symptom Codes

Code	Description
2I	Ignition lock/Not all functions will switch off when the ignition key is removed
VZ	Locking/unlocking/Other central locking problems
1J	Remote control/Mechanical problem/Key unit only
XI	Remote control/Does not work

DTC Diagnostic Trouble Codes**Vehicle Type**

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2024-2025		-	202402-202507

SERVICE:

Software version 1.2.6, includes significant improvements to proximity feature.

Please refrain from replacing the Keyfobs (tags).

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report Polestar” and sub concern area “Support not needed Polestar”, use function group 3666.