

**Technical Service Bulletin (TSB)**  
**Clicking Noise From Engine At Idle**

REFERENCE:	TSB: 09-004-25 REV. A GROUP: 09 - Engine	Date:	April 12, 2025	REVISION:	09-004-25
VEHICLES AFFECTED:	2021 - 2025 (D2) RAM 3500 Pickup 2021 - 2025 (DJ) RAM 2500 Pickup This bulletin applies to vehicles built on or before March 14, 2025 (MDH 0314XX) equipped with a 6.7L I6 Cummins Turbo Diesel Engine (Sales Code ETL).			MARKET APPLICABILITY: <div><input type="checkbox"/> NA<input type="checkbox"/> MEA</div> <div><input checked="" type="checkbox"/> SA<input type="checkbox"/> IAP</div> <div><input type="checkbox"/> EE<input type="checkbox"/> CH</div>	
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"><li>A clicking noise from the engine at idle.</li></ul>				
CAUSE:	Normal engine characteristic				

This bulletin supersedes Technical Service Bulletin (TSB) 09-004-25, date of issue March 15, 2025, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include an updated Spare Parts table.

**REPAIR SUMMARY:**

This bulletin involves adding oil system protection and letting the engine idle.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-00-00-93	Oil System Protection - Add To Engine And Idle (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1	7096960 - EMEA 68739599AA - Mopar	TUNAP 955 Oil System Protection	<b>**7096960 - To Order In CSPS</b> <b>7098230 - To Request Warranty Reimbursed**</b>

## DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

## REPAIR PROCEDURE:

**NOTE: If the vehicle is also for scheduled maintenance there is no need to perform this Repair Procedure. TUNAP 955 is already a part of the scheduled maintenance.**

1. With the engine cold, add TUNAP 955 into the engine crankcase.
2. Start the vehicle and let the engine run for about 15 minutes at idle to circulate the product.

## POLICY:

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*