



Bulletin No.: PIC6601
Published date: 04/11/2025

Preliminary Information

PIC6601 Diagnostic Tip: Rattle Tick Creak Noise in Dash

Models

Brand:	Model:	Model Years:	VIN:	Engine:	Transmissions:
		from	to		
Cadillac	OPTIQ	2025	SOP Jan 27, 2025	All	All

Involved Region or Country	North America
Condition	Customers may comment on a creak, rattle or, tick noise from the LH side of the dash over small bumps and during parking lot type maneuvers.
Cause	Possible loose front compartment upper side rail brace bolts in the LF wheel well.

Correction:

Dealers will need to remove the LH wheelhouse liner following directions outlined in SI document 6682989.

Inspect the Body Hinge Pillar Brace bolts for looseness.

If the bolts are not loose, then this PI does Not apply and, the tech will need to continue with diagnosis to root cause noise issue.

If loose, torque fasteners to 22 Nm (16 lb ft).



Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1430490	Front Wheelhouse Liner Replacement	Use Standard Published Labor Time
*1080508	Re-tighten bolts (Body Hinge Pillar Brace)	0.1hr
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	04/11/2025 - Created on.