



Preliminary Information

PIT6367 Short Audio Cut Out At Startup

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Corvette	2024	All	All	All	All
Chevrolet	Silverado	2022 - 2025	All	All	All	All
Chevrolet	Silverado HD	2024 - 2025	All	All	All	All
Chevrolet	Suburban	2022 - 2024	All	All	All	All
Chevrolet	Tahoe	2022 - 2024	All	All	All	All
GMC	Hummer EV Pickup	2022 - 2025	All	All	All	All
GMC	Hummer EV SUV	2024 - 2025	All	All	All	All
GMC	Sierra	2022 - 2025	All	All	All	All
GMC	Sierra HD	2024 - 2025	All	All	All	All
GMC	Yukon	2022 - 2024	All	All	All	All
GMC	Yukon XL	2022 - 2024	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Europe, Middle East, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), S. Korea, Thailand (ASEAN), Phiippines, Australia/New Zealand
Additional Options (RPO)	IOK
Condition	Some customers may comment that the audio will cut out for a short moment once or multiple times shortly after startup.
Cause	The cause is software anomaly

Correction:

Do not replace the radio or amplifier for this condition.

Engineering is currently investigating.

The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section

of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2887958	Verify short loss of audio related to radio software anomaly (IOK) only	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	04/10/2025 - Created on.