



Bulletin No.: PIT6270A
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Preliminary Information

PIT6270A Service AWD Message On The DIC, Possible DTC C11B7.96 or C0095.72 Stored.

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Equinox	2025 - 2026	All	All	All
GMC	Terrain	2025 - 2026	All	All	All

Involved Region or Country:	North America
Condition:	Some customers may complain of a Service AWD message on the DIC. A C11B7.96 or C0095.72 DTC may be set.
Cause:	A software issue within the Rear Differential Clutch Control Module (K47B Power Transfer Unit Actuator Control Module/DSAM-Driveline Smart Actuator Module).

The ECM controls the Rear Differential Clutch Control Module.

Verify the ECM has the latest update. Perform an ECM update if available. Clear the DTC.

If the C11B7.96 or C0095.72 DTC returns, do not replace the Rear Differential Clutch Control Module. Engineering is working to address this issue. This PI will be updated when an update is available.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3086708	Verify ECM calibration and wait for updated Rear Differential Module	0.5 Hr.

Version History

Version	2
Created	10/29/2024 - Created on. 04/07/2025 - Updated Model and code C0095.72