



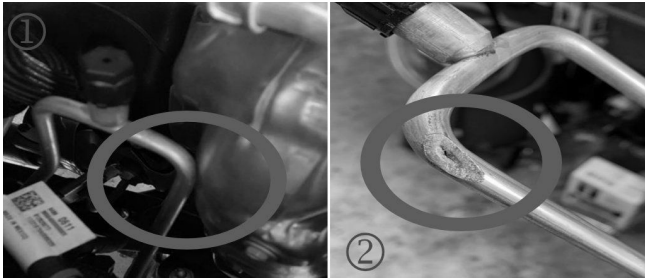
Service Bulletin

Bulletin No.: 25-NA-058
Date: March, 2025

TECHNICAL

Subject: Rattle and/or Hissing Type Noise Heard Under the Hood, A/C May Blow Warm Air

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission :
		from	to	from	to		
Chevrolet	Silverado 2500 HD/3500 HD	2024	2025	—	—	Equipped with 6.6 L (RPO L5P)	—
GMC	Sierra 2500 HD/3500 HD						

Involved Region or Country	North America, Middle East, Israel, Australia/New Zealand
Condition	Some customers may comment on having one or both of the following conditions. <ul style="list-style-type: none">• Rattle and/or hissing type noise heard from under the hood.• A/C may blow warm air.
Cause	<div></div> <p>The condition may be caused by the evaporator line rubbing on the exhaust heat shield (1) wearing a hole in the A/C line (2), as shown in the picture above.</p>
Correction	Inspect the A/C line for damage, if no damage is found, reposition the A/C line.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Air Conditioning Evaporator Hose Replacement* in SI.

Parts Information

Use the VIN# and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part number to order.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4486278*	Air Conditioning Evaporator Hose Adjustment	0.3 Hrs.
4414950	Air Conditioning Evaporator Hose Replacement	Use Published Labor Operation Time

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released March 12, 2025

