

STAR ONLINE PUBLICATION











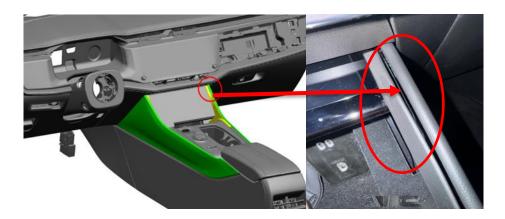




Case Number: S2523000025

Release Date: April 2025

Symptom/Vehicle Issue: Front Floor Console Has A Gap Between The Right Side Panel And The Screen Bezel.



Discussion: Inspect and verify a gap exists as shown in the image above. If the gap does exist, replace the Right-Side Upper Side Panel with AD or later part. Use STARParts online catalog with the vehicle's vin to obtain the correct interior color part (Fig 1).

Refer to Service Library 23 - Body / Interior / CONSOLE, Floor, Side Panel / Removal and Installation for replacement instructions.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC Version 4.5 07/22/2022



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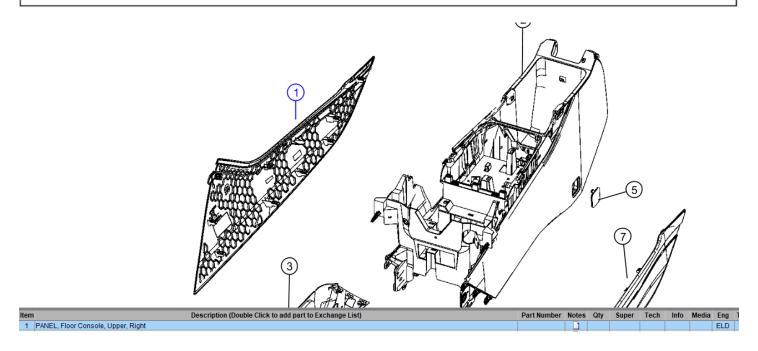


Fig 1. Example Of STARPARTS Catalog

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