



## **SSM 53564 2024-2025 Explorer - Rattle/Clunk/Knock Noise From The Front Suspension At Low Speeds Over Bumps While Driving Straight - Built On 01-Feb-2024 And Through 31-Jul-2024**

Some 2024-2025 Explorer vehicles built on 01-Feb-2024 and through 31-Jul-2024 may exhibit a rattle/clunk/knock noise from the front suspension at low speeds between 8-30 mph (13-48 km/h) over bumpy or uneven pavement while driving straight. This may be due a loose pressure tube within the strut assembly. To repair, replace the affected front strut. For claiming, use causal part 18124 and applicable labor operations in Section 3 of the Service Labor Time Standards (SLTS) Manual. If noise persists, follow normal Workshop Manual (WSM) diagnostics.