



SSM 53562 2022-2024 Maverick - 2.5L Hybrid - XL/XLT Trim Levels - IPC With 4 Inch Display - Neutral Tow Mode Warning Message Will Not Clear From The IPC

Some 2023-2024 Maverick XL/XLT trim level hybrid vehicles equipped with a 4 inch instrument panel cluster (IPC) display (minor feature code HCAAH) may exhibit a condition where the "Neutral tow mode enabled, leave the transmission in neutral" warning message will not clear from the IPC and the neutral "N" gear position will remain displayed on the PRNDL display if the customer deviates from the prescribed deactivation procedure. This may be due to the software in the IPC. To correct this condition, using Ford Diagnosis and Repair System (FDRS) scan tool, download and run the "IPC-Instrument Panel Cluster Software Update" application. For claiming, use causal part 10849 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.