

VOLVO

Volvo Car USA LLC

Technical Journal

Technical Journal Title		Ref. No.	
Mirror Folding Replacements		TJ 37294.1.0	
Issuer (Dept.)		Issue Date	Status Date
Technical Service		3/20/25	3/25/25
Car Market	Partner	Function Group	
United States and Canada	3 US 7510 Volvo Car USA	8462	
Function Description		Page	
electrical outside mirrors, compl		Page 1 of 2	

DESCRIPTION:

If the outer rear view mirror doesn't fold/unfold correctly, follow advice under "Service".

CSC Customer Symptom Codes

Code	Description
3I	Door mirrors/Folding does not work
XP	Door mirrors/Folding does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
DDM	B137815	Permanent
DDM	B137C15	Permanent
PDM	B137815	Permanent
PDM	B137C15	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2025-9999		-	202336-999952

SERVICE:

We have seen unnecessary replacements of the complete mirror.
Before replacing any parts, follow the instructions below.

If there are folding issues and any DTC listed above set, perform the following steps:

1. Disassemble the mirror according to VIDA.
2. If the harness connector does not come loose, replace the complete rear view mirror according to VIDA.
3. If there is no visible damage, check the harness from the drive unit to the door control unit. If the connector or harness is damaged, replace the part according to VIDA.

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If there are folding issues but no DTC's set, follow instruction below:

1. Press the "Fold button" for mirror on CCD, perform 10-15 fold/unfold operations.
2. If that doesn't solve the issue, replace the complete mirror according to VIDA.

To find the "Fold button" in the CCD, follow instruction:

- Open the Owner's Manual.
- Add the VIN number or select a EX30.
- Click on the search field and enter "Mirror".
- Select "Adjusting wing mirrors".

If the vehicle is still showing symptom after mirror replacement, follow instructions below:

1. Check the door control unit DDM or PDM. If any faults are found, replace the part according to VIDA.

Abbreviations:

CCD - Center Control Display

DDM - Driver Door Module

PDM - Passenger Door Module

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8462.