

V O L V O

Volvo Car USA LLC

Technical Journal

| | | | |
|---|---|---------------------------------|-------------------------------|
| Technical Journal Title Alleged issues with Intellisafe functionality | | Ref. No. TJ 36048.3.0 | |
| Issuer (Dept.) Technical Service | | Issue Date 2/26/25 | Status Date 3/10/25 |
| Car Market United States and Canada | Partner 3 US 7510 Volvo Car USA | Function Group 3872 | |
| Function Description Collision avoidance | | Page Page 1 of 3 | |

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

* The vehicle types are updated.

This Technical Journal is a complement to already available information in the owner's manual and technical training regarding Intellisafe.

CSC Customer Symptom Codes

| Code | Description |
|------|---|
| 1R | Front monitoring/Active safety/Lane Departure Warning does not work |
| 1S | Front monitoring/Active safety/Driver Alert Control does not work |
| 1W | Front monitoring/Active safety/Collision warning with brake support does not work |
| 1X | Front monitoring/Active safety/Adaptive cruise control does not work |
| 2F | Front monitoring/Active safety/City Safety does not work |
| 2G | Front monitoring/Active safety/City Safety no activation |
| 2H | Front monitoring/Active safety/City Safety false activation |
| 1T | Warning lights and chimes/Front monitoring/Active safety indication/no indication |
| 2V | Technician information/Software/Vehicle communication/Not for warranty use |

DTC Diagnostic Trouble Codes

Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 224 | | | | | | | 2019-9999 | | - | 201835-999952 |
| 225 | | | | | | | 2019-9999 | | - | 201817-999952 |
| 227 | | | | | | | 2019-9999 | | - | 201846-999952 |
| 234 | | | | | | | 2017-9999 | | - | 201617-999952 |
| 235 | | | | | | | 2017-9999 | | - | 201624-999952 |
| 236 | | | | | | | 2017-9999 | | - | 201646-999952 |
| 238 | | | | | | | 2017-9999 | | - | 201646-999952 |

Technical Journal 36048.3.0

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 246 | | | | | | | 2018-9999 | | - | 201717-999952 |
| 256 | | | | | | | 2016-9999 | | - | 201505-999952 |
| 356 | | | | | | | 2024-9999 | | - | 202417-999952 |
| 416 | | | | | | | 2024-9999 | | - | 202336-999952 |
| 536 | | | | | | | 2018-9999 | | - | 201746-999952 |
| 539 | | | | | | | 2022-9999 | | - | 202122-999952 |

SERVICE:

Please inform the car user of Intellisafe functionality and limitations in case of alleged issues with Intellisafe.

The owner's manual is a good source of information together with films in the owner's manual in the car center screen about Intellisafe.

IntelliSafe – driver support and safety

IntelliSafe is the Volvo Cars concept for car safety.

IntelliSafe comprises a number of systems, whose purpose is to make a car journey safer, to prevent injuries and to protect passengers and other road users.

WARNING

The functions are supplementary aids - they cannot handle all situations in all conditions.

The driver always bears responsibility that the vehicle is driven safely and that applicable road traffic rules and regulations are followed.

If you would like to inform Volvo Cars central quality department of alleged issues, please see information under "Vehicle Report".

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report using the concern area "Vehicle Report" and the sub-concern area "Support not needed." Use function group 3872.

NOTE:

Do not download any software before completing the steps in this TJ!

*** Don't perform additional tests before completing the steps in this TJ!**

* All vehicles need a remote session to retrieve even data from SRS and ASDM/HPA. Please consider the following requirements prior to the remote session:

- The approximate time for a remote session can take about 1 hour.
- Please ensure VIDA is connected to the vehicle via p2p, a battery maintainer is connected, and the user has full admin rights.
- The VIDA language should preferably be set to English for the remote session.

SRS = Supplement Restraint System

ASDM = Active Safety Domain Master

HPA = High Performance processor A

*** For all cars, please fill out the incident report and customer agreement form in TJ 28941 to use customer information.**