

**Volvo Car USA LLC****Quality Bulletin**

Bulletin Title		Group	NO
Service Action S10306: Oil plug Torque Vectoring Dual Clutch (TVDC), Model Year 2025 EX90		41	S10306
Issuer (Dept.)	Car Market	Issue Date	Status Date
Safety and Compliance	United States and Canada	2/27/25	2/27/25
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A. SERVICE ACTION S10306 DESCRIPTION

Volvo Cars USA LLC and Volvo Car Canada LTD on behalf of the Volvo Car Corporation has decided to launch Service Action S10306 on certain model year 2025 EX90 vehicles.

Volvo Car Investigations have identified the oil plugs for the TVDC may not be torqued properly.

The corrective action is to check the torque on the TVDC oil plugs and replace the oil plugs if found to be leaking.

NOTE: If no leakage is found torque the oil plug screws according to the instruction. If leakage is found the oil plug screws are not to be reused and must be replaced. We expect only a small number of vehicles will need to replace the oil plug screws.

S10306 affects 1,995 vehicles in the U.S and 194 in Canada.

B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION. VEHICLES IN RETAILER INVENTORY MUST BE REPAIRED PRIOR TO SALE.

Vehicle eligibility must be confirmed in TIE:

- **Vehicle eligibility can be confirmed in TIE using the “Vehicle Info” tab and entering the VIN. Please use the “Claim Type” button to see if S10306 is available and use the performed column to see if the vehicle is eligible.**

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All vehicles must be checked for any incomplete recalls, service campaigns or service upgrades. All open Recalls, Service Campaigns or Service Actions repairs must be completed.

C. PARTS INFORMATION

Please refer to the Parts Bulletin if available.

D. OWNER NOTIFICATION

No Owner Notification

E. VEHICLES IN RETAILER INVENTORY

Vehicles in retailer inventory must be repaired prior to sale.

F. RETAILER RESPONSIBILITY

Retailers must perform this service action at next point of contact on eligible vehicles regardless of miles or vehicle age. All work performed under this service action is free of charge to the owner. All eligible vehicles must have this service action completed prior to customer delivery.

G. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this repair is G1.

H. CLAIM INSTRUCTIONS

Labor reimbursement is effective at the time of release and may change in the future.

Claim Type: S10306
Cause Code: 02
CSC Code: XW
Main OP: 97581-2
Failed Part: 9139567 (No parts involved) for leakage not found. 32339433 (Service Kit) for when leakage is found.

Labor Operation	Description	Time
97581-2	Oil plugs TVDC check acc. to QB	0.2
97582-3	Oil TVDC replace acc. to QB	0.5

*97582-3 should only be claimed if leakage is found. 97581-2 and 97582-3 can be claimed together.