

**Technical Service Bulletin (TSB)**  
**Flash: Body Control Module (BCM) Updates**

REFERENCE:	TSB: 08-096-25 GROUP: 08 - Electrical	Date:	April 4, 2025	REVISION:	—
VEHICLES AFFECTED:	2025 (D2) RAM 3500 Pickup This bulletin applies to vehicles built on or before March 22, 2025 (MDH 0322XX) equipped with a 400W Inverter (Sales Code XHR).			MARKET APPLICABILITY: <div><input checked="" type="checkbox"/> NA<input type="checkbox"/> MEA <input type="checkbox"/> SA<input type="checkbox"/> IAP <input type="checkbox"/> EE<input type="checkbox"/> CH</div>	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"><li>Not able to charge electronic devices over 150W.</li></ul>				
CAUSE:	BCM software				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-054, date of issue April 04, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves updating the BCM with the latest available software.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-02-JF	Module, Body Control (BCM) - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-02-JG	Module, Body Control (BCM) - Inspect and Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	CC	Customer Concern	
	RF	Required Flash	

**The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.**

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

## SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Code (DTC) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

**NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Is the vehicle on the RSU VIN list?
  - YES >>> Proceed to [Step 2](#).
  - NO >>> Proceed to [Step 3](#).
2. Does the BCM have the latest software already installed?
  - YES >>> This bulletin has been completed. Use Inspection LOP (18-19-02-JF) to close the active RSU.
  - NO >>> Proceed to [Step 3](#).
3. Reprogram the BCM with the latest available software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
4. Using the wiTECH, select and perform the "Variant Coding Routine". This routine is available under the "Misc Functions" tab of the "Guided Diagnostics" menu.
5. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

## POLICY:

Reimbursable within the provisions of the warranty.

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