

Technical Service Bulletin (TSB)

HDMI Port Stays On After Ignition Is Turned Off

REFERENCE:	TSB: 08-092-25 GROUP: 08 - Electrical	Date:	April 1, 2025	REVISION:	—
VEHICLES AFFECTED:	2024 - 2025 (KM) Jeep Wagoneer S This bulletin applies to vehicles built on or before January 28, 2025 (MDH 0128XX) equipped with the Front Passenger Interactive Display (Sales Code RJA).			MARKET APPLICABILITY: <div><input checked="" type="checkbox"/> NA<input type="checkbox"/> MEA <input type="checkbox"/> SA<input type="checkbox"/> IAP <input type="checkbox"/> EE<input type="checkbox"/> CH</div>	
CUSTOMER SYMPTOM:	Customer may comment on the following: <ul style="list-style-type: none">The LED light on the HDMI port stays ON after the ignition is turned OFF.				
CAUSE:	Incorrect connection at assembly				

REPAIR SUMMARY:

This bulletin involves swapping the harness connections on the Media Hub and the HDMI.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-60-26-90	Verify Media Hub and HDMI Electrical Connectors are Installed Correctly (0 - Introduction)	6 - Electrical and Body Systems	0.7 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Remove the center console. Refer to the detailer service procedures listed in DealerCONNECT>Service Library>Service Info under: 23 - Body / Interior / Console, Floor / Removal.

2. Check if the module and connector harness both have a white label [Fig. 1](#).

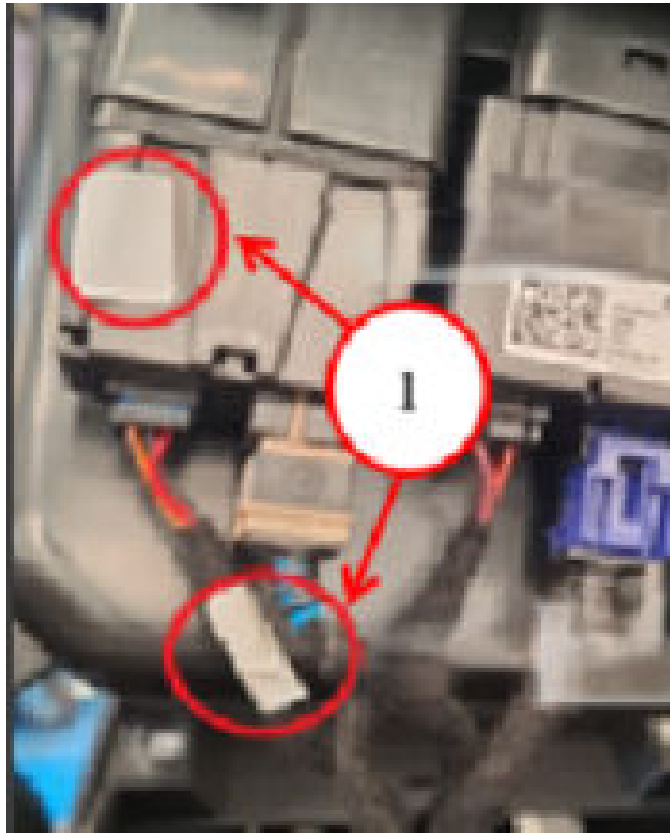


Fig. 1
Correct Orientation

1 - White labels

3. Is the harness connected correctly as shown in [Fig. 1](#)?
- YES>>>This bulletin does not apply. Perform further diagnostics.
 - NO>>> Proceed to [Step 4](#).
4. Swap the harness connectors. Connect the power harness previously attached to the HDMI module to the media hub and the media hub power harness to the HDMI module [Fig. 2](#).

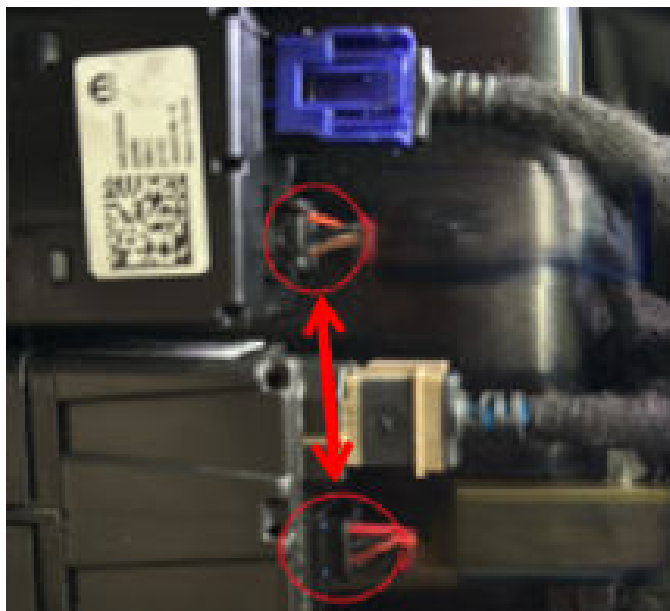


Fig. 2
Power Harness Connectors

5. Install the center console. Refer to the detailer service procedures listed in DealerCONNECT>Service Library>Service Info under: 23 - Body / Interior / Console, Floor / Installation.
6. Confirm that the LED light on the HDMI port turns OFF after the ignition is turned OFF.

POLICY:

Reimbursable within the provisions of the warranty.

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