

SERVICE BULLETIN

2025-03-24



M1676: DIAGNOSTIC TROUBLE CODE (DTC) U014000

Reason for Revision

Refer to Table 1.

Table 1. Document History

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Date	Rev	Revision (Rev) Description
2025-03-24	-	Initial release

Purpose for Service Bulletin

M1676

This bulletin informs dealers that Instrument Module (IM) with software version (1.5.0.2) may populate Diagnostic Trouble Code (DTC) U014000.

- There are no actual faults or operational concerns with the vehicle.
- The DTC can be cleared by removing power from the IM.
- In this case, no further troubleshooting or hardware replacement should take place.

NOTE

A future software update will be issued to correct this condition.

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required	
1	Must Perform Repair		
2	Repair If Presenting Symptom		
3	Feature Pack- Customer/Dealer Paid		
4	Informational Purposes Only		

Vehicles Affected

2025 Softail: Street Bob (FXBB), Heritage Classic (FLHC), Fat Boy (FLFB), Breakout (FXBR), Low Rider S (FXLRS), Low Rider ST (FXLRST)

Markets Affected

All markets affected.

Repair Procedure

1. The DTC can be cleared by removing power from the IM by doing one of these three options:

Remove and reinstall main fuse. See owner's manual or Electrical Diagnostic Manual (EDM).

- Remove and reinstall infotainment fuse. See EDM.
- Disconnect and reconnect connector [39]. See EDM.

NOTE

in the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.												
ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO			
INITIAL HERE												