



2025-03-24



M1676: DIAGNOSTIC TROUBLE CODE (DTC) U014000

- Remove and reinstall main fuse. See owner's manual or Electrical Diagnostic Manual (EDM).
- Remove and reinstall infotainment fuse. See EDM.
- Disconnect and reconnect connector [39]. See EDM.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2025-03-24	-	Initial release

This bulletin informs dealers that Instrument Module (IM) with software version (1.5.0.2) may populate Diagnostic Trouble Code (DTC) U014000.

- There are no actual faults or operational concerns with the vehicle.
- The DTC can be cleared by removing power from the IM.
- In this case, no further troubleshooting or hardware replacement should take place.

A future software update will be issued to correct this condition.

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	<input type="checkbox"/>
2	Repair If Presenting Symptom	<input type="checkbox"/>
3	Feature Pack- Customer/Dealer Paid	<input type="checkbox"/>
4	Informational Purposes Only	<input checked="" type="checkbox"/>

2025 Softail: Street Bob (FXBB), Heritage Classic (FLHC), Fat Boy (FLFB), Breakout (FXBR), Low Rider S (FXLRS), Low Rider ST (FXLRST)

All markets affected.

1. The DTC can be cleared by removing power from the IM by doing one of these three options:

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

[illegible]