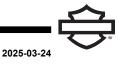


M1675



M1675: HISTORIC DIAGNOSTIC TROUBLE CODE (DTC) B216209

Reason for Revision

Refer to Table 1.

Table 1. Document History

	Rev	······································
2025-03-24	-	Initial release

Purpose for Service Bulletin

This bulletin inform dealers that the Body Control Module (BCM) Diagnostic Trouble Code (DTC) B216209 can be induced by operator input even though there is no actual fault.

If the hand brake lever or foot brake pedal is engaged while the Ignition switch position (IGN) is turned ON, DTC B216209 will populate as a Historic DTC. From the operator's point of view, there would be no noticeable condition and the vehicle will function as normal with no illuminated telltale. In this case where the code is being found as historic, no further troubleshooting or hardware replacement should take place to resolve these historic DTCs.

NOTE

If DTC B216209 is found to be CURRENT, follow troubleshooting procedure in the Electrical Diagnostic Manual (EDM).

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	
2	Repair If Presenting Symptom	
3	Feature Pack- Customer/Dealer Paid	
4	Informational Purposes Only	

Vehicles Affected

2025 Softail: Heritage Classic (FLHC), Low Rider S (FXLRS), Low Rider ST (FXLRST)

Markets Affected

All markets affected.

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service. ROUTING SERVICE MANAGER SALES MANAGER PARTS MANAGER WARRANTY MANAGER LEAD TECHNICIAN TECHNICIAN NO. 1 TECHNICIAN NO. 2 TECHNICIAN NO. 3 RETURN THIS TO INITIAL HERE Imitial HERE

Repair Procedure

1. If DTC B216209 is found to be CURRENT, follow troubleshooting steps in the EDM.

NOTE