

**Model:** Moto Guzzi V100 Mandello E5/E5+, Stelvio (all versions)

**Subject:** New instrument cluster calibration update

Dear Dealer / Service Centre / Authorised Workshop,

as part of the continuous process of researching, monitoring and improving the technical solutions used by the models in question, we are pleased to announce the availability of a new instrument cluster calibration update that optimises the front radar alarm timing (in the versions where available), resolves the possible fixed lighting of the heated grips icon (in the versions where available) and introduces the management of the Adaptive Cruise function (in the versions where available).

We remind you that the P.A.D.S. must be updated to the latest release, which happens automatically every 2 hours if connected to a data network.

The operation referred to above is to be included in the normal maintenance activities to be carried out at the same time as the pre-delivery, during the activities scheduled for services, or on the first convenient passage in the Workshop for vehicles in circulation.

We would also like to remind you that no instrument cluster replacement warranties will be accepted for situations resolved by this software. In the event of any other problems, the P.A.D.S. screen showing the software version of the instrument cluster itself must be attached to the warranty claim.

Instrument cluster: The main content of the update is:

- optimisation of front radar alarm timing (in versions where available);
- resolution of the possible fixed lighting of the heated grips icon (in versions where available);
- introduction of adaptive cruise control (in versions where available).



**N.B.:** the new calibration prepares the vehicle for the installation of the “Adaptive Cruise Control” accessory; in order for the accessory to work however, an additional calibration is required apart from the aforementioned new instrument panel calibration.

Detailed summary table

<b>Model</b>	<b>Versions</b>	<b>Markets</b>	<b>Instrument cluster code</b>	<b>Old calibration</b>	<b>New calibration</b>
<b>V100 Mandello</b>	All	All	2D000734	60-UD-84163-204	60-UD-84163-206
<b>Stelvio V100</b>	All	All	2D000734	60-UD-84163-204	60-UD-84163-206

**N.B:** motorcycles with instrument cluster with calibration 60-UD-84163-205 were produced for a limited period of time. These do not need to be updated as they have already incorporated the updates mentioned in this communication.

Once the update has been successfully completed,

- Perform a key OFF, wait at least 5 seconds, then perform a key ON;
- Access the vehicle ECU menu and delete possible errors.

Please contact the Technical Help-Desk of our Technical Support Service for any queries or assistance.

We would like to take this opportunity to offer you our  
Best regards,

Piaggio & C. SpA  
Aftersales Business Unit  
Technical Service & Customer Care