

2023 Ontour

1.COMPLAINT: Vent fan when hitting open button it will not open - can manually open it.

CAUSE: FF fan control board failure.

CORRECTION: Removed trim ring then board assembly. tested power to board and found only 7v outgoing, but 13v in. tested arm and lift mechanisms and lubricate. Found motor locked up and taken out by the board. Wire in new board and motor. test. reinstall assembly and trim ring.

LABOR: 1.25 1.0 approved maximum as GW warranty. Dometic is also paying your dealer 1.0 for this R/R and covering part.

PART: FAN CONTROL MODULE ASSY