

<b>Reference</b>	SSM76300
<b>Models</b>	New Range Rover / L460 New Range Rover Sport / L461
<b>Title</b>	Range Rover and RR Sport (MLA) - HVAC Deep Clean InControl Remote App function fails .
<b>Category</b>	Electrical
<b>Last modified</b>	26-Mar-2025 00:00:00
<b>Symptom</b>	208999 Other Climate Controls Concerns

**Content**

Issue:

"Deep Clean" is an InControl Remote App feature on vehicles equipped with the following HVAC option where the vehicle will run for an extended period to purge and cleanse the cabin air. **AIR PRG/INSTN+PATHGN/PM2.5/CO2**. This HVAC option may be identified through Vehicle Features within TOPIX.

- Concerns have been identified on L460 and L461 vehicles where the Deep Clean option through InControl Remote fails to run with error stating "Low Battery."
- Normal Vehicle Engine Start, Remote Climate Start and Eco Stop/Start function are reported to operate without fault.

Cause:

Root cause is currently under investigation to determine source of Low Battery warning at this time.

Action:

Do not replace the 12v Lithium battery. Perform the following:

1. Advise customer that concern is under review for correction.
2. Raise EPQR on the vehicle to report the concern.

Once a solution is identified the SSM will be updated accordingly. Thank you.

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