

<b>Reference</b>	SSM76294
<b>Models</b>	Defender / L663
<b>Title</b>	`Rattle`, `Vibration`, And `Creak` Type Noises From The Headliner Area.
<b>Category</b>	Body
<b>Last modified</b>	31-Mar-2025 00:00:00
<b>Symptom</b>	105000 Roof Options

**Content**      **Model / Model Year / Derivative**  
Defender / 22MY onwards / All derivatives

**Situation:**

JLR Engineering investigations have found 'rattle', 'vibration', and 'creek' type noises coming from the headliner area within the passenger compartment.

**Cause:**

Under investigation. Following the guidance within the Service Request section below will assist Engineering with their investigation.

**Action:**

Follow the instruction(s) below.

**Service Request:**

- 1.To assist Engineering with determining the root cause of certain noises, follow the below actions:
2. Safely road test the vehicle over uneven and broken surfaces. During the road test, record any 'rattle', 'vibration',and 'creek' type noises which may be heard.
3. Raise an Electronic Product Quality Report (EPQR), which must include the below information:
  - Reference to BES\_210
  - Reference to P388167
  - Reference to this SSM (76294)
  - Confirmation on which type of noise was heard during the road test ('rattling', 'vibration', 'creek')
  - Details on the area / exact location the vehicle the noise(s) could be heard from (Front / Rear / Left / Right / Middle / Roof Opening Panel Area / Panoramic Roof Area).
4. Update the EPQR to detail all completed repair actions.

(Ref: 000388167/4471)

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