



RETAILER BULLETIN

27 – March - 2025			BULLETIN NO: 242503.051				DEPT: CUSTOMER SERVICE					
AUDIENCE:	DEALER PRINCIPAL		SALES MGR		SALES GUIDES		SERVICE MGR	X	TECHS		PARTS STAFF	X
	GENERAL MANAGER		BUSINESS MGR		OFFICE MGR		SERVICE ADVISORS	X	PARTS MGR	X	WARRANTY	
SUBJECT: 2nd Row Seat Will Not Tilt Forward for 3 rd Row Access												

JLR North America, LLC would like to make you aware that a lower-level repair is now available for the 2nd Row Seat Frame Latching issue for 2024-25 MY Range Rover with 3rd row seats. Currently the 2nd row seat may not 'bunny hop' (tilt forward for access) when trying to access the 3rd row seats.

A TA Case or EPQR is required to record the concern, from there the correct repair procedure can be determined by the Technical Assistance Team. The lower-level repair instructions are now on TOPIx.

Current Repair Parts:

Seat Frame	Part #
Right Hand	28531124553
Left Hand	28531124555

Lower-Level Repair Part:

Part Description	Part #
Second Row Seat Cushion Latch Kit (1 per side)	28531125621

The additional lower-level part (Latch Kit) above is starting to arrive at our PDC's in quantity and allocation is commencing on an order date / priority basis.

Please continue to input orders for the Seat Frames as advised. If the TA Case determines that the Lower-Level Repair is valid JLR will switch the part(s) on the existing order. The number of Latches added will match the number of Seat Frames on the original order.

For more information, please contact David Woods, dwoods4@jaguarlandrover.com, or the JLR Parts Technical Team at JLRPARTSTECH@jaguarlandrover.com.

QUESTIONS ABOUT THIS BULLETIN? PLEASE CONTACT:

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