

Paint Stains Under Rapgard

Service Category Vehicle Exterior

Section Paint/Coatings

Market USA and Mexico

Lexus Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010 - 2026	CT200H, ES300H, ES350, GS F, GS200T, GS300, GS350, GS450H, GS460, GX460, GX550, HS250H, IS F, IS200T, IS250, IS250C, IS300, IS350, IS350C, IS500, LC500, LC500H, LFA, LS460, LS500, LS500H, LS600H, LX570, LX600, LX700H, NX200T, NX300, NX300H, RC F, RC200T, RC300, RC350, RX350, RX450H, RZ300E, RZ450E, SC430, UX200, UX250H, UX300H	

REVISION NOTICE

February 07, 2025 Rev1:

- Applicability has been updated to include 2024 – 2025 model year GX 550, 2022 – 2025 IS 500 and LX 600, 2024 – 2025 model year RZ 300e, 2023 – 2025 model year RZ 450e, and 2025 model year LX 700h and UX 300h vehicles.
- Market has been updated to include Mexico.
- The Warranty Information section has been updated.

Any previous printed versions of this bulletin should be discarded.

SUPERSESSION NOTICE

The information contained in this bulletin supersedes Service Bulletin No. L-SB-0014-08.

- Applicability has been updated to include 2018 – 2019 model year Lexus vehicles.
- Service Bulletin No. L-SB-0014-08 is obsolete and any printed versions should be discarded.

Paint Stains Under Rapgard

Introduction

Some 2010 – 2026 model year Lexus vehicles may exhibit paint stains after the removal of Rapgard™. The paint stains may appear to be under the clear coat but are usually under wrinkles in the Rapgard™. The wrinkles may trap water and cause the paint to stain from the trapped moisture, especially on horizontal surfaces such as the hood, roof, and trunk. Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

For USA Market

OP CODE	DESCRIPTION	TIME	T1	T2	T3
BD1903	Remove Paint Stains Under Rapgard™	0.6	67	99	5330

APPLICABLE WARRANTY

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

For Mexico Market

OP CODE	DESCRIPTION	TIME	T1	T2	T3
BD1903	Remove Paint Stains Under Rapgard™	0.6	67	99	5330

APPLICABLE WARRANTY

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 80,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Required Tools & Equipment

TOOLS & MATERIAL	QTY
Infrared Lamp or Heat Gun	1
Aluminum Foil or Damp Cloth	1
Thermometer	1

Paint Stains Under Rappard

Repair Procedure

1. Confirm the condition exists.
AFTER Rappard™ removal, does the vehicle exhibit paint stains as shown?
 - **YES** — Continue to step 2.
 - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

Figure 1.



2. Using aluminum foil or a damp cloth, cover ANY plastic and/or rubber parts located near the stain.
3. With an infrared lamp or heat gun, apply heat to the stain for 5 – 10 minutes at 158°F – 176°F (70°C – 80°C).

NOTICE

Do NOT allow the surface temperature to become higher than 176°F (80°C). Measure the temperature with a thermometer.

4. Wait AT LEAST 5 minutes AFTER heat application, then examine the area and determine if the stain has been removed.

Does the vehicle still exhibit paint stains?

- **YES** — Repeat steps 3 – 4.

NOTE

If the stain is still present AFTER repeating steps 3 – 4 a maximum of three times, continue diagnosis using the applicable Repair Manual.

- **NO** — The repair is complete.