

Technical Information

Service

89/24 ENU WRH8

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WRH8 - Accompanying Actions for Replacing the Axle Control Arms on Front and Rear Axles (Workshop Campaign)

Change overview:

Version	Date	Change
1	09/10/2024	First publication
2	11/06/2024	Update of Information — "If the vehicle was not shipped to the Porsche Center, or the PC did not pay for the transport to and from the PC"
3	03/18/2025	 Update of Warranty processing — Scope 1: Maximum allowable amount

Model Year: As of 2004 up to 2006

Model Line: Carrera GT (980)

Concerns: Processing of accompanying actions for implementation of recall campaign APA3.

Cause: Expenses and costs for vehicle handling and transport are generally invoiced via the present workshop campaign WRH8 and the replacement of the axle-link components takes place via the recall campaign

APA3.

Service Level: The APA3 recall campaign may only be carried out by Porsche Centers that have the necessary tools and appropriately trained and qualified personnel.

Prerequisite for carrying out the APA3 campaign:

Porsche Centers with a Carrera GT Service Level 2 and personnel appropriately trained on Carrera GT

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Action:

 Porsche Centers with a certified Porsche technician - Gold with completed chassis training and "active" status

Against the above background, there are different constellations with which scope the recall campaign APA3 and the workshop campaign WRH8 must be invoiced.

The assigned Porsche Center is also authorized to carry out the necessary work to replace the axle-strut components (scope of recall campaign APA3) (the responsible Porsche Center is the same as the implementing Porsche Center):

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Labor time: 200 TU

- WRH8: Invoicing via campaign scope 1
- APA3: Invoicing for campaign scope 1 or 2 depending on the respectively installed push rod (pressure rod)

The following overviews show the respective contents of the campaign scopes for the APA3 and WRH8 and in which configuration they must be invoiced.

The assigned Porsche Center is also the implementing Porsche Center

Campaign	Invoicing by	Campaign scope	Includes
WRH8	Assigned Porsche Center	Scope 1	 Vehicle receipt (organization of vehicle transport, vehicle reception in PC) Vehicle dispatch (return transport of the vehicle from the PC to the customer*)
APA3	Assigned Porsche Center	Scope 1	Replacing axle struts on front and rear axles (push rod, standard version)
		or	
		Scope 2	Replacing struts on front and rear axles (push rod with 10-mm extension)

^{*} The vehicle can also be picked up by the customer at the Porsche Center. Separate scope documentation is not required for this.

If the vehicle was not shipped to the Porsche Center, or the PC did not pay for the transport to and from the PC, then WRH8 can be closed for \$0 by marking the Campaign as Not Feasible and selecting the Warranty Relevant box, which will generate a \$0 WRH8 claim. Please note that it is okay for the customer to pick up the vehicle after performing APA3 and drive home from the PC, but PCNA strongly recommends against driving to the PC before APA3 has been carried out.

Affected vehicles:

Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Warranty processing

Scope 1: Accompanying actions for replacing axle struts on front and rear axles

This scope must be invoiced by the assigned Porsche Center if it carries out the recall campaign APA3
itself (the PC responsible is the PC carrying out it at the same time)

Labor time:

Accompanying actions for replacing axle struts on front and rear axles

Includes: Vehicle receipt

Vehicle shipping

Additional costs:

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WRH80000001*

Transporting the vehicle

Quantity as required (for warranty invoicing only)

* For warranty processing, the **part number WRH80000001** can be invoiced in the warranty claim as an **additional part** with the designation "Vehicle transportation" and with the amount as per invoice. Please document a copy of the invoice for this in the warranty claim.

Maximum allowable amount is \$3,280.

⇒ Damage number WRH8 066 000 1

Scope 2: Not relevant for the US market

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